Business Analyst

Dheeraj Chauhan   Email: dheerajchauhan11@gmail.com

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PROFESSIONAL SUMMARY

- Almost 2 years of experience in Business Analyst in the IT industry expertise in full software life cycle implementation, rollout & enhancement from business analysis
- Interact with the clients to understand their business process, gather requirements, provide solution and perform gap analysis and map to the existing products.
- Transmit the client requirements to development team and give project overview what exactly the want to be developed.
- Analyze client's business requirement and processes through document analysis, and workflow analysis.
- Proficient & Experienced in Functional, Usability, Accessibility, iOS & Android based Mobile Applications and Web Development.
- Proficient experience in making wireframes, data flow diagram, use cases diagram, and flowchart.
- Worked on Tools for Defect/Bug Tracking, Mantis, and Jira.
- Experience in preparing daily issues status reports and sending to client and management.
- Monitored and reported on client problems and issue.

TECHNICAL SKILLS

- Project Management Tools :   Trello, TaskBlast, Basecamp, Slack
- Database: SQL Server, MySQL,
- Software Packages: Microsoft Office, Balsamiq, Lucid chart
- Programming Language :   Java, HTML, CSS

BACKGROUND EXPERIENCE

Business Analyst

- I have worked as a Pre & Post sale Business Analyst with "**Rv Technologies**" from 4th of Feb 2020 to 14th March 2020

Pre-Sale Business Analyst

- I have worked as a Pre-sale Business Analyst with "**The Brihaspati Infotech**" from 25th of March 2019 to 31st Jan 2020
- Prepared document for the Stakeholder like proposal, Wireframe and flowcharts.

Junior QA/ Business

- I have worked with the "**MindRoot**" as a junior QA/BA where I spend at around 1 year.
- Developed test plans, test cases based on functional specifications and design documents.
- Collaborate with Mind Root's various internal departments regarding application and website features and functionality.

ACADEMICS

- **Bachelor of Technology** (Computer Science Engineering) from **Chandigarh Group of College**, Landran, affiliated to Punjab Technical University with an aggregate of **70% marks**.
- Completed my **Diploma** from **Jind Polytechnic College** with an aggregate of **65% marks**.
- Completed my 10th from HBSE with an aggregate of **88% marks**.

Hobbies/Interests

- Playing Cricket Game
- Travelling
- Car Tuning

Personal Information

Father's Name   : - Suresh Kumar
Permanent Address   : - 578/25 Baghwan Nagar Jind

Date of Birth	: - 11th November 1994
Language Known	: - English, Hindi & Punjabi
Marital Status	: - Single
Nationality/Religion	: - Indian/Hindu