Aakash Tyagi

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(Mumbai)

linkedin.com/in/aakashtyagianalyst

Skills

Technologies & Tools: AI, (BRD), (UAT), POSTMAN, JIRA, ETL, SQL, Power BI, Advanced Excel, Functional Testing

Work Experience

Herald Logic / Mumbai   April 2024

Associate Solution Analyst

- Diagnosed and resolved technical issues related to Agent Onboarding and Hierarchy Management System
- Provided API integration support and managed the MySQL backend database.
- Effectively communicated with end-users, handled support tickets, and assisted with user training.
- Collaborated cross-functionally, created a knowledge base, and proposed process improvements.
- Conducted Functional testing, participated in UAT, and reported defects.

Liveupx / Greater Noida

Business Analyst

                                                                                        Jan 2022 - Present
- Created Documentation during project onboarding, (BRD),(FRD), and User Stories with examining all business scenarios.
- Created User stories Mapping with stakeholders, understanding the requirements, and passing them to the development team.
- Created presentations on Canva and PowerPoint to present the ideas for modification and impact of change to the stakeholders.

Avbullfin   2019 - Mar 2022

Founder

- Founded and led a successful Financial Market Institute, specializing in Technical Analysis.

- Created an Environment where they can learn about more how to gain expertise in chart analysis, Indicators, Oscillators, Money Management, etc.

- Expertise in Technical Analysis, Fundamental Analysis, Market Analysis, GAP Analysis, Derivatives, Forex, Crypto etc.

Education

HI-TECH Ghaziabad   2020 - 2022
M.B.A - (Marketing & Finance)
Relevant Coursework: Worked on startup, Learned more about business acumen, Marketing, Customer problem
Personal Finance, Corporate finance, Financial Markets

Project Work

- Support role: Provide L1 support as a Solution Analyst at Tata AIG
- Projects: Maintain and troubleshoot Agent Onboarding and Hierarchy Management System
- Tasks: Handle API integrations and ensure smooth operation of MySQL backend database
- Responsibilities: Address user queries, resolve technical issues, and escalate complex problems as needed
- Objective: Ensure seamless functionality and user satisfaction

Awards and Certificates

- Certification in Excel from Codebasics: Mother of Business Intelligence
- Certification in Power BI from Codebasics: Data Analytics for All Levels.