

# Abhishek Sharma

## (Business Analyst)

### My Contact

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- ♥ Faridabad

### Hard Skills

- SQL
- Power Bi
- JIRA Tool
- MS Excel
- Scrum
- Business Analysis
- Agile Project management
- Software Development life cycle (SDLC)
- User Acceptance Testing
- API Testing with Postman

### Soft Skills

- Observation
- Decision making
- Communication
- Multi-tasking
- Team work
- Collaboration

### Education Background

- High school from CBSE Board
- Intermediate from CBSE Board
- Graduate in Bachelor's of computer Application 2022

### Certificates & Achievements

- One year Course on Communication skill development.
- Six Months course on software testing training

### Declaration

The information given above is true to the best of my knowledge. I assure you that, if I got a chance to serve you in your estimated organization, I will do my best to come upon to your expectations.

### About Me

Results-driven Business Analyst with my 1.5+ years of experience, I excel at bridging the gap between business needs and technology solutions. With a keen eye for process improvement and passion for delivering high-quality results, I have consistently demonstrated my ability to analyze complex business problems, identify opportunities for growth, and development effective solutions that drive value. Eager to join an organization that fosters learning and growth, allowing me to further enhance my skills.

### Professional Experience

#### VIT Soft Solution Pvt Ltd, On-site

##### Business Analyst

Sept 2022 - May 2024

#### PROJECT : Hero Global App

*Hero global is a mobile application for the users of other countries for taking care of their two wheelers documentation, service update & exciting offers notifications.*

#### Roles and responsibilities

- Identify business needs and requirements through stakeholder interviews, surveys, and other research methods
- Analyze business processes and systems to identify pain points and areas for improvement
- Develop business cases and justify the need for a project or solution
- Define and document project requirements, including functional and non-functional requirements
- Develop and manage project scope, schedule, and budget
- Create and maintain project documentation, including business cases, requirements documents, and project plans
- Conduct requirements gathering and validation activities to ensure that the project meets the needs of stakeholders
- Provide technical expertise to ensure that the solution meets the needs of the business