Abhishek kumar

BUSINESS ANALYST

Profile

A seasoned business analyst with 2.5+ years of experience conducting analysis and research to come up with solutions to common business problems. Polished in formulating business improvement strategies and overseeing new technology and system implementation. Commercially-aware professional with in-depth knowledge of computing systems and project management techniques.

Employment History

Business Analyst, PWC(On Contract Basis), Bengaluru

AUGUST 2023 — MAY 2024

- Managed **Artificial intelligence(AI)** , **Robotic Process Automation (RPA)** , Azure cloud projects and served as primary liaison between client and multiple internal groups to clarify goals and meet standards and deadlines.
- Creating **Power BI** dashboard with the help of **SQL** and reports to analyze financial performance and communicate results to stakeholders.
- Collaborated with stakeholders across departments to define requirements for new projects.
- Managed the Automation which saved the productivity hour of the firm
- Prepared documentation such as **PDD,SDD and BRD** summarizing findings from stakeholder meetings and workshops.
- Improved processes and procedures to achieve key performance metrics.
- Identified gaps between current state and desired future state operations.
- Facilitated brainstorming sessions with cross-functional teams for problem solving activities.
- Designed test plans, scenarios, scripts, cases, and results matrices to validate system functionality.
- Identified and analyzed user requirements, procedures and processes to develop optimization strategies.
- Recommended improvements to existing or proposed systems to enhance solution functionality.
- Created detailed process flows and user stories to document system requirements and design solutions.

Busienss Analyst, Radiansys Inc., Gurugram

NOVEMBER 2022 — APRIL 2023

- Creating All Kind of Documentation like Proposal, BRD, PRD, SRS, FRD
- Applied honed problem-solving skills to analyze and resolve issues impacting business operations and goal achievement
- Conducted interviews with key business users to collect information on business processes and user requirements
- Improved business direction by prioritizing customers and implementing changes based on collected feedback
- Finalizing the flow by curating flow diagrams and mind maps on different tools like Figma, Miro
- Creating and maintaining project schedules by developing project plans, effort estimates, cost estimates
- Creating a road map for the project, product Ideation and product strategy
- Coordinating with the designing and development team

Details

Bengaluru
India
79790 33883
abhishek.7979033@gmail.com

Skills

Figma (Design Software)

Problem Solving

Product Management

JIRA

Machine Learning

Power BI

Customer Analysis

Data Analysis

Business Analytics

Brainstorming

Business Operations

Planning

Agile Software Development

Strategic Planning

Google Data

Research

JavaScript (Programming Language)

Python (Programming Language)

Gap Analysis

Microsoft PowerPoint

Data Management

Microsoft Excel

Project Management

Business Process Mapping

Robotic Process Automation

Architecture Analysis

Management

SQL (Programming Language)

Strategic Decision-Making

Business Intelligence

Languages

English

- Conversion of business requirements to user stories with acceptance criteria and putting them on JIRA.

Business Analyst, The Neo Research

FEBRUARY 2022 — OCTOBER 2022

- Analyzed key aspects of business to evaluate factors driving results and summarized into presentations
- Applied honed problem-solving skills to analyze and resolve issues impacting business operations and goal achievement
- Conducted interviews with key business users to collect information on business processes and user requirements
- Performed gap analysis to identify areas of improvement
- Generated business intelligence reports to inform strategic decision-making
- Conducted market research to identify customer needs and develop strategies to meet them

Education

Bachelor in Computer Science, Patna University, Patna(Bihar)

MAY 2016 — JULY 2019

Courses

Digital Transformation, Boston Consulting Group(Coursera)

MARCH 2024 — MARCH 2024

Generative AI , Deep learning

FEBRUARY 2024 — FEBRUARY 2024

Machine Learning with python, IBM(Coursera)

AUGUST 2022 — AUGUST 2022

Design thinking, University of Virginia(Coursera)

MARCH 2024 — MARCH 2024

Robotic Process Automation, Uipath(Coursera)

MARCH 2024 — MARCH 2024

Data Analytics, IBM(Coursera)

AUGUST 2022 — AUGUST 2022

JIRA, Atlassion(Coursera)

AUGUST 2022 — AUGUST 2024

Hindi