

ABUL KALAM SHAIK

LinkedIn:

www.linkedin.com/in/abulkalamshaik9999.com

Email: Abulkalamshaik@outlook.com

Hyderabad

Contact: +91-9394280800

CAREER OBJECTIVE

An Enthusiastic with 2Years of experience in a BA role having skills in business analysis with good knowledge on SDLC – Agile and waterfall methodologies, securing an increasingly challenging and responsible position with a market leader, where my proven skills will be profitable to the esteemed organization and self.

PROFESSIONAL ABRIDGMENT

- ▶ **Functional Knowledge of Medicaid Management Information System MMIS.**
- ▶ **Gathering & Elicit requirements** from business users, clients-new requirements, change request & enhancement by the vast range of monetary products.
- ▶ Preparing of business requirement document (**BRD**), Functional requirements documents (**FRD**) to manage & analyse the client requirements.
- ▶ Good in using leading industry tools like **MS word, MS Excel and MS PowerPoint & MS Visio** to develop various project deliverables.
- ▶ Good at resolving complex business requirements and creating **UML diagrams** such as **Use case diagrams, Activity diagrams.**
- ▶ Having knowledge of **Sequence diagrams** to communicate the Business requirements. Facilitated **UAT and taking sign off from client.**
- ▶ Having exposure in preparing **Prototypes & Wireframes.**
- ▶ Having exposure in **Process Modelling, Use cases, Test case documents & User Stories.**
- ▶ Having good knowledge on **Agile & Waterfall** projects.
- ▶ Exposed to Medicare and Medicaid domains of the healthcare systems and industry for inpatients, outpatients, Reimbursement Methodology.
- ▶ Extensively Knowledge in the Member Enrolment and Billing information.
- ▶ Knowledge and Experience on Membership, Billing, Claims Payment Processing in relation to HIPAA, EDI 4010, 5010 X12, ICD-9 ICD-10, codes 834, 837,835, and 270, 271.
- ▶ Strong knowledge of ICD-9/ICD-10 business analyst with healthcare.
- ▶ Able to understand and implement Processing ICD-9 ICD-10

CORE COMPETENCIES

- ▶ Requirement Elicitation Techniques
- ▶ Business Analysis &Implement Solution
- ▶ Client Engagements
- ▶ Requirements Management
- ▶ Problem Analysis
- ▶ Root Cause Analysis
- ▶ SWOT Analysis
- ▶ Change Management
- ▶ Agile Scrum &Waterfall SDLC Models
- ▶ Documentation (BRD&FRS)
- ▶ Process Flows & Use cases
- ▶ User Stories &Acceptance Criteria

SKILL SET

- ▶ Documentation: MS office suite
- ▶ Methodologies (Models): Agile (Scrum)
- ▶ Modelling Tools: MS Visio 2010
- ▶ Modelling Language: UML 2.0
- ▶ Testing: Manual Testing
- ▶ Project Management Tool: JIRA
- ▶ Prototyping tools: Balsamiq 2.0., Creately Charts

PROFESSIONAL CREDENTIALS

ACADEMIC

- ▶ **B.Pharmacy : Narasaraopet Institute Of Pharmaceutical Sciences (JNTUK)-2017**

CERTIFICATIONS

- ▶ Certified IT Business Analyst from BACentric Solutions [IIBA-EEP] endorsed

EMPLOYMENT CHRONICLE

Omega Healthcare Management Services (US Healthcare), Bangalore

31st May 2022 to till date

Project Name: Revenue Cycle Management (Medical Billing) (Integra Connect)

Methodology: Agile

Role: Healthcare Business Analyst

Responsibilities:

- » Worked on improvement of **Claims Reimbursement User Interface** for a better experience and incorporate changes as per **HIPAA 4010/5010** guidelines using the gap analysis.
- » Involved in the full HIPAA compliance lifecycle from GAP analysis, mapping, implementation, and testing for processing of Medicare and Medicaid Claims.
- » Created various reports such as billing payment reports, Billing Grouping Payment and discount reports
- » Documented **ICD9 to ICD 10 mappings** one to one/one to Many according to the **GEM files from CMS** with the functional and structural changes related to the conversion Involved in Able to understand and implement Processing ICD-9 ICD-10
- » Providing solutions for multiple stakeholders by understanding the vision of the project by doing scoping, **enterprises analysis**, and solution approach.
- » To increase the business value, Assisted the Product Owner in creating the **Product Backlog** and moving to **Sprint Backlog** based on **MOSCOW** prioritization **using JIRA tool**. and **user stories** ready for development along with business acceptance criteria. And the user stories.
- » Responsible in conducting various scrum process like **Backlog** refinement, **retrospective**, **Sprint Review**, **Daily stand up** and measure the performance by product/Sprint Burn Down Chart
- » A subject Matter Expert the functional areas and responsible to identify, track and clearing the impediments of the project.

Spare query management system

Responsibilities:

- » Gathered requirements from the clients using Elicitation techniques.
- » Prioritized the requirements using Moscow techniques.
- » Documented all the requirements (BRD and FRS). Created software requirement specifications (SRS).
- » Performed stakeholder analysis and identified the stakeholders involved. Also performed GAP analysis, SWOT analysis to analyse the project.
- » Worked on MS Visio to draw use case diagrams and activity diagrams. Documented use case specifications. Worked on Balsamiq to make prototypes and wireframes.
- » Create scrum board in JIRA for projects to define backlog projects
- » Work on the documentation with aid of RTM
- » Working with JAD

Divis labs-Visakhapatnam

QA Analyst from 15 September 2018 -30 Dec 2021