

# AISHWARYA RAJDEV

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## PROFILE SUMMARY:

A result driven business analyst and marketing professional with a growth-oriented outlook seeking opportunities to demonstrate skills and create value for the organization.

## WORK EXPERIENCE:

### SENIOR ASSOCIATE CONSULTANT, INFOSYS LTD., BENGALURU

10/2021-04/2024

- Core banking Business Analyst in implementation project for an Islamic Bank in Muscat and a multinational bank in Singapore migrating from legacy system into Finacle Version 11
- Participated in requirement gathering to understand the client processes directly from Business, Product owners, and Operations users
- Gained experience in PostgreSQL, Jira, MS Visio, CLM, Confluence, and SharePoint for analyzing, solutioning, and testing of 180+ user stories
- Collaborated with culturally and geographically diverse (migration, interface, technical, and product) teams as a functional consultant
- Contributed to the daily stand-up, user story grooming, sprint planning, defect triage, and sprint retrospective as a Scrum member for an Agile project
- Supported in escalation management to resolve 9000+ defects via debugging, troubleshooting, and root cause analysis during SIT and UAT phases

## ACHIEVEMENT

- Rewarded with the Grand Slam Kudos – The Crusader Award in 10/2023
- Rewarded with the Grand Slam Kudos - Going the Extra Mile (GEM) Award in 10/2022

### ASSOCIATE CONSULTANT, INFOSYS LTD., BENGALURU

08/2020-09/2021

- Worked in the Retail Assets and Communications teams for a global core banking platform – Finacle by EdgeVerve Systems Limited
- Published POVs on Customer Experience, CRM & Social Media For Banks, & Future Of Banking via secondary research
- Trained 15+ onboarded consultants on Retail Loans lifecycle by curating 10 self-learning videos and presentation
- Provided high quality and value adding innovative solutions through management consulting and advisory role
- Prepared artifacts like value realization maps, process maps, and competitor benchmarking for the retail lending vertical to enhance product fitment

## EDUCATIONAL QUALIFICATIONS:

### Post Graduate Diploma in Management

06/2018-03/2020

Lal Bahadur Shastri Institute of Management, Delhi

### Bachelor of Commerce Honors

06/2013-05/2016

Banaras Hindu University, Varanasi

## SKILLS:

Data Visualization

Project Management

Internal and External Stakeholder Management

Microsoft Office Suite

Interpersonal Communication and Presentation Skills

Customer Relationship Management

## OTHER INTERNSHIP OPPORTUNITIES AND FREELANCING PROJECTS:

Knowledge Summer Intern, EY

04/2019-05/2019

Project Intern, PAGALGUY

10/2018-06/2019

Social Media and Digital Content Strategist, ABHIKALPANA

12/2017-05/2018

Marketing and Business Development Intern, SCRAPSHALA

12/2017-05/2018 & 05/2017-07/2017

Marketing And Sales Officer, LAUGHGURU

01/2017