Atul Kumar Gupta

Analyst

A passionate and Self driven data analyst with 2+ years of experience as a IT analyst. Experience in various services of JDE like Oracle JDE, MySql, EUC. Possess strong analytical, problem solving and communication skills. Seeking product and business analyst opportunities.

✉ atulbhabua922@gmail.com   📱 9340173807   📍 New Delhi, india   in linkedin.com/in/atul-kumar-gupta333

WORK EXPERIENCE

Project Engineer
Wipro Technologies Ltd

10/2022 - Present   *Pune, India*

Roles - JDE Support Analyst

- As JDE Support Analyst, had worked on BMC Helix Remedy applications i.e., incident, problem,, change and service request. I had provided L1 support to the end-users for fulfillment of incidents and service requests. Handled L1 escalations and adhered to escalation matrix.
- Analyzed the issue of the users and finding the root cause and resolve the problem using EUC tool.
- Have represented EUC world team in daily huddle calls and client meeting to discuss the issue as well the performance of the team.
- Technology used oracle JDE, MySql, Excel and EUC tool.

EDUCATION

Bachelor of Technology
Oriental Institute of Science & Technology

08/2017 - 07/2021   *Bhopal, Madhya Pradesh*

Courses

- Information Technology

Intermediate
Jawahar Navodaya Vidyalaya Kaimur

07/2014 - 06/2016   *Kaimur, Bihar*

CERTIFICATION
Udemy

Courses

- Oracle Cloud Infrastructure 2022 Foundations Associate (1Z0-1085-22)
- AZ-900 Microsoft Azure Fundamentals
- Oracle Cloud Infrastructure 2023 Certified Foundations Associate
- SQL - MySQL for Data Analytics and Business Intelligence

SKILLS

`MySQL` `Oracle JDE` `SDLC` `Azure` `Excel` `PowerPoint` `Machine Learning (Supervised)` `Python` `Statistics`

PERSONAL PROJECTS

Loan Approval Prediction (02/2024 - 03/2024)

- Created a model to predict whether a loan application of a customer would approved or not.
- Used graph and tables for univariate and bivariate analysis of data set and usage correlation plot to see which variable affected the target variable most.
- Used Machine Learning algorithm such as logistic regression and decision tree for the prediction.

Retail Sales Data Analytics (12/2023 - 01/2024)

- Performed Analysis on retails sales data of a coffee cafe
- Gain actionable insights that enhanced the sales of cafe on the basis of analysis of sales variation as per time, sales revenue of each month, sales variation across different store location, average price per order per person, Best selling product.

ACHIEVEMENTS

Best Debutant (2024)
Wipro - Excellent Delivery Consistent Communication Hard Work

Round of Applause (2023)
Wipro - Best Contributor

LANGUAGES

English
Full Professional Proficiency

Hindi
Full Professional Proficiency

INTERESTS

`Games` `Talking with friends` `Going on Trips` `Listening Music` `Movies`