Ayush Narayan
IT Business Analyst

mayushnarayan98@gmail.com

+91-7292995623

Delhi, INDIA

linkedin.com/in/narayanayush

Tech-savvy Business Analyst with 2.8 years of experience. Skilled in gathering complex requirements, performing business analysis, and conducting rigorous testing. Proficient in using advanced tools and methodologies to streamline processes and deliver innovative solutions. Effective in bridging the gap between business and IT teams. Committed to continuous learning and growth in the evolving tech landscape.

EDUCATION

Bachelor of Technology (B.Tech)
Inderprastha Engineering College, Ghaziabad
08/2017 - 07/2021

Courses
- Electronics and Communication Engineering

High School Diploma
Satyam International School, Patna
07/2015 - 05/2017

WORK EXPERIENCE

Business Analyst
Algoworks Technologies
05/2021 - Present   *Noida, India*

Achievements/Tasks
- Eliciting and documenting comprehensive business requirements from stakeholders,
- Analyzing requirements to identify innovative solutions,
- Creating visual representations of business processes, and Documenting requirements and specifications with precision,
- Assessing, mitigating risks, and Guiding change management and user adoption,
- Proposing enhancements to business processes, and Cultivating strong relationships with stakeholders,
- Directing client complaints to relevant departments in a timely manner and providing clients with technical assistance on services.

CERTIFICATES

Coursera Certified: Business Analysis and Process Management

SKILLS

Client Interaction
Risk Management
Business Analysis and Requirements Analysis
Microsoft 365 with Advanced Excel
JIRA
Figma
Gap Analysis
Confluence
Functional Requirements
User Stories with Acceptance Criteria
Agile & Waterfall Methodologies

PROJECTS

Property Investment Application (04/2023 - Present)
- *Ayush was responsible for gathering the requirements,* analyze processes, design the system, conduct user testing, and facilitate communication to ensure a successful and user-friendly application,
- Ayush was also responsible for documenting specifications and user guides, and identifying opportunities for continuous improvement to enhance the application's functionality and effectiveness.

Mobile Game Application (11/2022 - 01/2023)
- Ayush was responsible for eliciting the requirements , conducting user behavior analysis, facilitating feature prioritization through backlog grooming, and ensuring effective stakeholder communication for iterative application development,
- Also, Collaborating on technical specifications, ensuring data privacy, leveraging analytics for user engagement, and driving business growth.

LANGUAGES

English
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HIndi
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