AZHARUDDIN
APPLICATION TRAINER (Business Analyst)

As a Business Analysis proven track record of designing and delivering impactful training programs with Implementation in ESIC Application. Equipped with strong communication skills and technical expertise, adept at simplifying complex concepts to ensure maximum retention. Known for fostering an engaging learning environment that promotes active participation and skill mastery. Experienced in various training methodologies, including classroom instruction, virtual sessions, and e-learning modules. Committed to staying updated with the latest technological advancements to provide cutting-edge training solutions. Passionate about empowering individuals toleverage technology effectively and achieve their professional goals.

CONTACT
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Ansari- a87a12116

HOBBIES
Travelling Sports
Leadership
Socialization

LANGUAGE
English
Hindi
Urdu

EDUCATION

A.K.T.U LUCKNOW- BACHELOR OF TECHNOLOGY
June 2012 to June 2016 (COMPUTER SCIENCE ENGINEERING)

QASMIA INTER COLLEGE NAJIBABAD- INTERMEDIATE
JULY 2011 TO JUNE 2012

QASMIA INTER COLLEGE NAJIBABAD – HIGH SCHOOL
JULY 2008 TO JUNE 2009

WORK EXPERIENCE

PRESTO INFOSOLUTION PVT.LTD- B.A –APPLICATION TRAINER
NOV 2023 TO PRESENT

- Develop change management plans, including communication strategies, training programs, and stakeholder engagement initiative.
- Conduct meetings with stakeholders to understand business objectives, challenges, and requirements.

CMS COMPUTERS LDT – ASSOCIATE SOFTARE ENGINEER
SEP 2019 TO NOV 2023

- Manage and prioritize support tickets or incidents, ensuring that service level agreements (SLAs) are met
- Resolved production support incidents quickly while maintaining service level agreements.

INFOCARE Digital System (P).ltd – SUPPORT ENGINER
OCT 2018 TO SEP 2019

- Identified root cause of system problems and implemented solutions that provided long-term stability.
- Resolved complex technical problems by utilizing advanced troubleshooting techniques.

SRIT PVT.LTD –SUPPORT ENGINEER
DEC 2016 TO SEP 2018

- Participated in 24x7 on-call rotations providing after hours support when needed.
- Worked closely with clients to understand their needs and deliver customized solutions accordingly.

SKILL
- Requirement Elicitation and Documentation
- Analytical Skill
- Adaptability and Learning Agility
- Business Process Modeling
- Project Management