

## Personal information

### Barakat

Alrashdan

### Birthdate

20-09-1990

### Gender

Male

### Residence

Saudi Arabia,Riydah

### Nationality

Jordanian

### Education

Philadelphia Univeristy

Amman-Jordan

2009-2013



## Profile

Experienced Software Developer adept in bringing forth expertise in design, installation, testing and maintenance of software systems.

Proficient in various platforms, languages, and embedded systems.

Experienced Web Developer adept in all stages of advanced web development. Knowledgeable in user interface, testing, and debugging processes.

Bringing forth expertise in design, installation, testing and maintenance of web systems.

Proficient in an assortment of technologies, including php,Laravel,Pythonh Dedicated Customer Service

Representative dedicated to providing quality care for ultimate customer satisfaction.

## Skills

### Technical

Laravel	██████████
PHP	██████████
HTML	██████████
CSS	██████████
DATABASE	██████████
DESIGN	██████████
Mysql	██████████
Jquery	██████████
Git	██████████
C#	██████████
ASP.net	██████████

## Contact

### Contact

🏠 Riyadh,Saudi Arabia

☎ 0511034143

✉ barakatalrashdan@ymail.com

### Social

in barakatalrashdan

🐦 @bar\_kat

🔗 <https://github.com/Barakat2022-web>

## Languages

✓ English

✓ Arabic

**Jun 13-2013 - Dec 2014** **InspireJo**  
**Java Web Developer, Amman**  
Taining on java web developement

**2014 - 2017** **Pio-Tech**  
**QA Officer, Amman**

- Run Various Type of functional and non-functional testing.
- Assess the level of confidence about the quality of the system.
- Prepare UAT document and define Acceptance Criteria.
- Conduct UAT sessions.
- Validate and review the requirements.
- Prepare Test Cases and Scenarios document for all functionalities as per the requirements and design documents
- 
- Conduct end-user training sessions.
- Create and review all QC deliverables, to ensure that deliverables meet the requirements and expectations.
- Basic knowledge of Selenium web driver automation testing tool.
- Test Database Script on Oracle and Sybase platform
- 
- Well versed in Defect Tracking & Bug Reporting using Defect Tracking tools. (JIRA)
- 

**07/2018 - Present** **Freelancer**  
**Laravel Developer, Irbid**

- Completed full engine repairs and replacements.
- Maintained full product knowledge of menu and specials.
- Helped to achieve a consistent look and visual theme across the website by promoting uniform fonts, formatting, images, and layout.
- Followed policies and procedures related to application methods and quality standards at all times.
- Managed front-end and back-end development in the company's Portfolio Analyst, Employee Track, and Account Management systems.
- HTML,CSS,Javascript,Bootstrap technologies PHP framework Laravel jQuery Ajax Vuejs Github

**1/6/2022 - 30/11/2022** **Next Stage**  
**Full Stack web developer, Amman**  
Install the project in server cpanel Linux  
develop and maintain server.  
Develop laravel project application.  
Develop the Larave api service.

**05/2023 - Present** **AI-Mommar Information System Co.**  
**nt**

- Technical Support Engineer, Riyadh
- Research and identify solutions to software and hardware issues.
  - Diagnose and troubleshoot technical issues, including account setup and network configuration
  - Ask customers targeted questions to quickly understand the root of the problem
  - Track computer system issues through to resolution, within agreed time limits.
  - Talk clients through a series of actions, either via phone, email or chat, until they've solved a technical issue.
  - Properly escalate unresolved issues to appropriate internal teams (e.g. software developers)
  - Provide prompt and accurate feedback to customers
  - Refer to internal database or external resources to provide accurate tech solutions
  - Ensure all issues are properly logged
  -
- Prioritize and manage several open issues at one time