

Summary

Reliable employee seeking IT position. Offering excellent communication and good judgment. Enthusiastic IT Technician eager to contribute to team success through hard work, attention to detail and excellent organizational skills. Clear understanding of software development and training in Android and Web Development. Motivated to learn, grow and excel in Technical Firm.

Skill Highlights

- PHP and PHP Framework-Laravel and CodeIgniter
- MYSQL Oracle Database
- HTML and CSS
- C#
- JavaScript
- Android Development - Intermediate

Work Experience

Technical Associate/ Acumatica ERP Developer - 05/2022 - Present

Future Kenya Limited, Runda

- Attended multiple conferences for networking with developer from across the South Africa and USA.
- Involved in the development and customization of the Acumatica ERP Software
- Supported the development of the company website and improve to achieve the SEO optimization techniques
- Created new learning targets to understand the ERP Architecture and the business model.
- Managed to improve the company website to deliver analysis by applying google analytics to the website.
- Able to learn new technologies and handled backend tasks to fetch data from APIs
- Integrated SEO to increase the traffic optimization in the Company Website.
- Diagnosed errors and implemented solutions towards cases on the Acumatica ERP.
- Managed software improvements and developer training to integrate sites in the ERP

- Maintained clean code and delivered tasks on time.

IT Administrator - 12/2020 to 12/2021

Multimedia University, Nairobi, Kenya

- Oversaw on-site IT engineer dispatch plans, creating pre-defined response scenarios for common malfunctions and service call types.
- Developed multi-site IT execution strategies, aligning work orders at campus location to effectively align available resources with historical service data.
- Created remote service interaction scenario manuals, defining appropriate triage and response policies for common ticket types.
- Maintained the office desktop and perform backup every Friday for document security and reliability
- Administered computer and antivirus licenses across the faculties in the organization.

Education

Bachelor of Business Information Technology: Computer Information Systems – 2018-2022

Strathmore University, Nairobi

Kenya Certificate for Secondary Education: KCSE – 2014-2017

Nyagatugu Secondary School, Muranga

Certifications

PHP Framework (certificate): CodeIgniter.

Programming Languages: JavaScript, HTML5, PHP OOP, CSS, SQL, MySQL.

Acumatica: System Administration, System Implementation

Referees

Available upon request