

Chaitali Dhable *Business Analyst, 1.7 yrs*

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☎ (+91)9623861966

📍 Mumbai, India

Work Experience

2022/11 – present
Noida, India

Omnist Techhub Solutions (Business Analyst)

- Experienced in working with Agile Scrum methodology, proficient in breaking down requirements into features listing, user stories, & project plans, as well as other necessary documents.
- Schedule calls with client, understand requirements & create FRD, project plans, SRS, user stories.
- Manage project plan tasks, ensuring their timely completion & managing change requests.
- Responsible for daily scrum calls, conducting thorough follow-ups throughout the day with teams to ensure clarity and smooth functioning of requirements.
- Performed test cases review, client demo, assisted UAT testing,

2021/08 – 2022/10
Nashik, India

Equitas Small Finance Bank (Business Development)

- Possess a comprehensive understanding of retail banking products, including account opening, customer requests, CASA, KYC, internet banking, payments, & mobile banking.
- Enhance customer loyalty & retention rates by delivering personalized financial advisory services that cultivate strong customer relationships.
- Connect with cross-functional teams to advice innovative financial products & services customized to address evolving market demands & customer requirements.

2020/05 – 2020/08
Mumbai, India

Internship

IIFL Securities Ltd

Education

2019 – 2021
Nashik

Master of Business Administration

Met's Institute Of Management

Summary

Versatile Business Analyst: Transitioned from initial representative to team lead, collaborating closely with the CEO across diverse responsibilities.

- Dynamic Business Analyst with a proven track record of analyzing data, identifying trends, and providing actionable insights to drive business growth.
- Skilled in requirements gathering, process improvement, and stakeholder management.
- Proficient in various analytical tools and methodologies.
- Dedicated to delivering strategic solutions to enhance operational efficiency and achieve organizational objectives.

Skills

- Requirements analysis and design definition
- Business analysis planning and monitoring
- Proficient in the Software Development Lifecycle (SDLC)
- Strategic analysis and solution evaluation
- Advanced proficiency in Microsoft Word, Excel, and PowerPoint
- Expertise in software testing and quality assurance
- Familiarity with project management tools (e.g., Jira)

- Extensive experience in documentation (e.g., RFX, BRD, FRD, SRS, User Stories)
- Skilled in wireframing, use case and tools like Draw.io and Mindmap

Project Details

Project 1: Pawclan

- Project Type: Fresh
- Project Description: Developed an Android/iOS mobile application and website platform facilitating service providers to list their pet businesses. Users can conveniently book services for their pets through the application.

Project 2: Fycus

- Project Type: Enhancement
- Project Description: Enhanced an Android application enabling customers to design personalized cards for business or personal use. Implemented subscription plans and other user-friendly conditions to optimize application functionality.

Project 3: Blaupunkt

- Project Type: Maintenance & Website Optimization
- Project Description: Analyzed website flow and provided recommendations to enhance user experience and attractiveness. Collaborated with the Blaupunkt team to address daily operational tasks and optimized desktop and mobile website performance for improved speed.

Project 4: Thai Online Tours

- Project Type: Fresh
- Project Description: Designed and developed a WordPress website enabling users to book tours, accommodations, and activities while creating customized travel packages for Thailand destinations.

Certificates

- Pursuing ECBA Certification From IIBA.
- Agile Scrum Essentials From Techcanvass
- Agile Testing From Techcanvas
- Business Analyst From simplilearn
- Project Management Fundamentals From Techcanvas
- DevOps From Techcanvas