* Bachelor's degree in Data Science, Computer Science, Statistics, or a related field. Master's degree is a plus.
* Proven experience as a Data Scientist in the gaming industry or a related field.
* Proficiency in data analysis tools and languages such as Python, R, SQL, or similar.
* Strong analytical skills with the ability to translate complex data into actionable insights.
* Excellent communication and presentation skills to convey technical information to both technical and non-technical stakeholders.
* Passion for the Halo gaming franchise and a deep understanding of its lore and fanbase.

**CHIRUTHA JAIN**

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**EDUCATION**

**Maharaja Agrasen Institute of Technology New Delhi, Delhi**

Bachelor of Technology, Information Technology*CGPA: 8.2,**Graduation Date: Sep 2020*

**PROFESSIONAL EXPERIENCE**

**Accenture Solutions Private Limited Gurugram, Haryana**

Business & Integration Architecture Analyst*Feb 2021- Present*

* Collaborated with product owners on a complex project, ensuring all requirements were gathered and documented accurately and within project timelines resulting in a 100% on-time delivery rate.
* Developed and maintained complex inventories to track key performance indicators (KPIs) for rating team, resulting in a 15% increase in overall productivity.
* Analyzed testing results and provided detailed recommendations to development teams on how to improve product functionality, resulting in a 15% increase in customer satisfaction ratings.
* Successfully communicated complex ideas to senior stakeholders through articulate spoken and written communication, leading to a 15% increase in stakeholder engagement. Applied data visualization skills to present intricate information, resulting in a 20% improvement in comprehension and decision-making resulting in a 30% increase in revenue.

**Project Experience**

* **The Travelers Company Hartford, USA**

 *National Underwriting and Product Service Apr 2021 – Present*

* Led a cross-functional team of 15 Business Analyst and Developers to develop and write acceptance criteria for new product features; collaboration resulted in the addition of 10+ features, contributing to a 25% increase in insurance business sales.
* Implemented a structured BRD framework aligned with insurance industry standards, facilitating seamless communication between business and technical teams and reducing ambiguity in project specifications.
* Managed user acceptance testing for insurance packages, resulting in a 98% decrease in customer complaints about package functionality.
* Collaborated with cross-functional teams to develop and execute production testing plan, ensuring a 100% success rate for package launches.
* Implemented a user story mapping framework, reducing project backlog by 20% and improving feature delivery timelines.

**Skills**

* **Data Analysis**: Proficient in SQL, Excel, PowerPoint ,MS Visio and data visualization tools (Tableau).
* **Requirements Gathering**: Experienced in leading requirement gathering sessions and documentation.
* **Strategic Planning**: Expert in developing long-term business strategies that align with organizational goals and drive growth.
* **Stakeholder Communication**: Facilitated regular communication, leading to a 20% increase in client satisfaction.
* **Quality Assurance and Production Testing:** Developed and executed comprehensive test plans, resulting in a 20% reduction in defects, with a strong understanding of production testing methodologies, including system integration testing and end-to-end testing in live environments
* **JIRA:** Proficient in creating, prioritizing, and managing issues in JIRA for effective project tracking and resolution.
* **Personal and Property Insurance**: In-depth knowledge of personal and property insurance principles, policies, and regulations with experience in underwriting, risk assessment, and claims processing.
* **Agile**: Worked in Agile development environments with strong ability to adapt to changing project requirements.
* **Cloud Platforms:** Proficient in deploying, managing applications, and implementing security measures on Amazon Web Services (AWS) and Microsoft Azure.
* **Python**: Proficient in Python programming language with experience of NumPy, Pandas and Matplotlib

**Certifications**

* Entry Certificate in Business Analysis™ (ECBA™), International Institute of Business Analysis (IIBA), May 2024
* Certified SAFe® 6.0 Agilist (SA), Scaled Agile, Inc, Feb 2024
* Certified AWS Cloud Practitioner, Jan 2023,
* Certified Microsoft Azure Data Fundamentals, Dec 2022

**Awards and Honors**

* Pinnacle Award (February 2024)-Recognized towards elevating value to client and profitable delivery areas focusing on NA priorities and sustainability.
* Client Champion Award (Q1 FY24)- Recognized for outstanding client service and dedication towards the project.
* Commitment on Excellence (Q2 FY24, Q1 FY23) - Recognized for exceptional performance and leadership in driving team success.