

SHEIKH MUIZZ AHMED

muizzahmed6@gmail.com | +91-9986523470 | github.com/sheikhmuizzahmed



Work Experience

OneTruWeb Solutions Pvt Ltd | Technical Support Engineer

Jan - Jul'2023

- Maintained the company's database systems, ensuring data accuracy and integrity with the help of SQL and Excel.
- Collaborated with software development teams to integrate SQL code into applications and troubleshoot any software-related issues, document bugs, front end queries and feature requests contributing to product improvement.
- Responded to customer inquiries and provided technical assistance via phone, email, and live chat in a timely and professional manner.
- Conducted in-depth troubleshooting to identify root causes of technical problems, escalating complex issues to higher-level support when necessary.

Skills

- **Analytical Tool** - Power BI | Tableau | Advanced Excel.
- **Programming Language** - Python | SQL | HTML/CSS | Basic JavaScript and React | Linux | WordPress.

Projects

Business 360 - Brick & mortar and ecommerce [Power BI | SQL | Excel | Dax Studio]

Oct'01

- Customized a multi-functional Power BI dashboard to analyze AtliQ hardware's sales trends over the global market by gathering data from 2 different sources (Excel/CSV files and a SQL database).
- Built data model and visualizations in Power BI, and optimized the report with DAX studio which improved performance of report by 5%.
- The dashboard enabled Atliq hardware to analyze different department sales trends and make data-driven decisions, leading to a projected 10% revenue acceleration and 20% reduction in data-related expenses.

Hospitality Analysis – Hotel Chain Business [Power BI | Excel]

Sep'19

- AtliQ Grands noticed a loss in their market share and revenue over a few months. To diagnose the cause of this loss, they needed a way to analyze this. I streamlined a dashboard in Power BI using 3 months of data
- With this dashboard, the Revenue team of Atliq Grands turns to gain insights into their revenue trend. This could help in regaining their revenue and market share by 20% in the next month

Profit & Loss Report - [Excel | Pivot Table | Power Query]

Aug'25

- Generated a comprehensive P&L report for Atliq Hardware FY 2022, utilizing advanced features in Excel such as Pivot Tables and DAX to provide granular insights into revenue streams and expense categories.
- Automated the data cleaning using Power Query, which can rescue around **4 hours** of repeated manual work.
- As it used DAX measure for calculations, it provided a better user experience and flexibility.

Achievements

- **Employee of the Month** - Best Employee award in the month of February Feb'23
- **All India Rank 3(Overall)** - ESVC Championship Mar'21
- **Technova Project Exhibition** - First Place In Final Year Project for Prosthetic Arm Jun'22

Certification

- **Zero to Hero In SQL** : Udemey Certificate
- **AtliQ Technology** : Internship Certificate
- **Get Job Ready** : Power BI Data Analytics for All Levels | Codebasics
- **Data Analytics Bootcamp** : Power BI, SQL, Python, Excel | Codebasics

Education

- **St. Joseph Engineering College, Mangalore** | *Bachelor of Engineering - Mechanical* | CGPA: **7.33/10** 2018 - 2022
- **St. Aloysius PU College, Mangalore** | *Science - PCMC* | Total: **76/100** 2016 - 2017

Languages

English, Hindi, Kannada – Full Professional Proficiency