Deepti Sethi

Business Analyst

Responsible for gathering business requirements by conducting meetings with mid and senior management, documenting business process flows and creating detailed functional/technical specifications.

✉ deeptisethi531@gmail.com

☎ 8901711152

📍 Delhi, India

SKILLS

- SQL
- Requirement Gathering
- Client Handling
- Requirement Analysis
- SDLC
- Efficient Solution Provider
- Agile

LANGUAGES

English
Full Professional Proficiency

Hindi
Full Professional Proficiency

INTERESTS

- Cooking
- Dance
- Photography
- Music

EDUCATION

Education
Bachelor of Technology

Gateway Institute of Engineering and Technology - DCRUST, Murthal University.

Courses
- Computer Science

WORK EXPERIENCE

Business Analyst
Rock My Sales Services LLP

02/2023 - 08/2023   *Noida*

Achievements/Tasks

- Direct Interaction with customers and Document the requirements.
- Addressing customer enquiries & providing appropriate solutions to the customer.
- Provide accurate, valid and complete information by using the correct documentation.
- Keep records of customer interactions.
- Build sustainable relationship and trust with customer accounts through open and interactive communication.

Business Analyst
Conneqt Business Solutions Ltd

10/2023 - Present   *Noida*

Achievements/Tasks

- Interaction with the business heads to finalize the requirement document.
- Extract data from database, data analysis and data reconciliation using SQL.
- Performing integration, scenario based, negative, process flow and end-to-end testing on the system of the application.
- Working on agile process where we need to provide the deliverables into chunks.