# GOURAV PAHADE

## **BUSINESS ANALYST**

#### CONTACT



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Pune, Maharastra

#### PROFILE

Skilled Business Analyst proficient in analyzing processes, gathering requirements, and conducting market research. Experienced in implementing solutions, optimizing processes, and delivering actionable insights. Seeking new opportunities to contribute to organizational growth.

#### **SKILLS**

Business Analysis Requirement Gathering KYC Analysis Payment Analysis Customer Relationship Management MS – Excel, Power Point, , Power BI, Draw.io

#### **EDUCATION**

Institute Of Business Management and Research, Indore M.P. MBA (Business Economics -Marketing)

Major Research Project: A comparative study between government sector banks (SBI) & private sector banks (HDFC)

Govt Autonomous Post Graduate College Chhindwara Bachelor of Commerce (Computer Application)

Project: A Project Report on Gym Establishment

#### **EXPERIENCE**

# Executive Business Analyst -Destek InfoSolutions-Pune M.H. Dec'23-Till Date

- Streamlined processes for improved efficiency in document handling and verifications.
- Managed the development lifecycle of website, meeting client specifications.
- Led efficient merchant onboarding, optimizing registration and integration.
- Managed documents carefully to ensure they met KYC standards.

### Intern Business Analyst -Destek InfoSolutions-Pune M.H Jun/2023 - Dec/2023

- Collaborated closely with clients to gather requirements and propose effective solutions.
- Streamlined registration processes and app integration for seamless user experiences with payment gateways.
- Conducted thorough end-to-end payment tests to ensure system reliability and transaction security.

#### CERTIFICATION

• Business Analysis, Power BI, PGDCA, MS Excel