

# HARSHWARDHAN MISHRA

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## Professional Summary

Dedicated and results-driven **ERP Implementation Consultant** with a proven track record at EWorkplace Apps (**Acumatica ERP**) and Basecamp Startups (**SAP B1**), enhancing user adoption and streamlining ERP processes. Expert in software implementation and project management, I excel in developing customized training and ensuring seamless data migration. My approach combines strategic solution design with effective client training, significantly improving project outcomes.

## Skills

- ERP Training and Documentation
- Product and Project Management
- Data Migration
- Finance
- SAP ERP
- Manufacturing
- Business Analytics
- Requirement gathering, Feasibility & GAP Analysis
- SQL
- Leadership
- Communication and Interpersonal skills
- Technical Proficiency
- Problem Solving
- Multitasking Abilities
- Adaptability
- Time Management

## Work History

**Implementation Consultant**, 08/2023 to Current

**EWorkplace Apps** – Indore

- Improved client satisfaction by providing tailored implementation solutions to meet their business needs.
- Collaborated with cross-functional teams to ensure seamless integration and adoption of new system **Siemens(Opcenter APS)** with **Acumatica ERP** for clients.
- Creation of **BRD, Business Blue Print** and **Flow chart** as per SOP for Acumatica.
- Managed Full scope Implementation from Kick-off through Go-live.
- Engaging with clients and Partners to comprehend their business requirements, goals, and challenges.
- Configuration and Master Data import for UAT and Training.
- Leading Client Meetings to effectively communicate Implementation timelines, Milestones and Project deliveries.
- Providing training and guidance sessions for client's staff and Partners to facilitate smooth

adoption of implemented solution.

- Sales Demo data preparation and demonstration to clients and Partners.
- Develop detailed implementation plans outlining tasks, timelines, resources, and milestones.
- Address any issues or bugs identified during testing.
- Monitoring project progress, identify risks, and proactively address any issues that may arise during Go-live and Post Go-live.
- Perform data migration and system integration tasks to ensure seamless data flow between **Acumatica ERP and other enterprise applications (eg. Dynamics GP)**.
- Installation and Configuration of Thinfinity and Opcenter Modals.

**Implementation Consultant**, 12/2022 to 07/2023

**Basecamp Startups** – Indore

- Delivered successful **SAP B1** implementations with tailored addons for diverse industries, leveraging deep understanding of business requirements and technical specifications.
- Collaborated with cross-functional teams to ensure the seamless integration and adoption of the new **Business Portal, Customer Portal & Vendor Portal system** with **SAP B1** for our clients.
- Customize and configure **SAP B1** modules to align with client requirements, covering **Financials, Sales, Purchasing, CRM, Inventory, Production, and integrating Quality & Planning** addons. Additionally, implemented single-page applications for **Warehouse Management System, Shop Floor Execution System, Configurator, Scheduling Workbench.**"
- Provide end-user training and support during the implementation phase to facilitate smooth transition and adoption of SAP B1.
- Perform data migration and system integration tasks to ensure seamless data flow between **SAP B1** and **other enterprise applications**.
- Proactively identified and resolve technical issues and challenges encountered during the implementation process.

**Product Support Analyst**, 09/2022 to 11/2022

**Basecamp Startups** – Indore

- Provided exceptional customer service, addressing concerns promptly and accurately.
- Participated in product testing phases, ensuring optimal functionality prior to release dates.
- Analyzed product performance data to identify trends and areas for improvement.
- Maintained thorough knowledge of product offerings, staying current with industry trends and best practices.
- Managed escalated cases, ensuring timely resolution and maintaining strong client relationships.
- Leveraged SQL queries for troubleshooting complex issues, leading to quicker resolutions.
- Worked closely with development teams to prioritize bug fixes and feature requests based on customer feedback.
- Tested new software releases prior to deployment.

- Enhanced product usability by identifying and resolving software issues.

## Education

**Bachelor of Technology:** Computer Science Engineering, 07/2022

**Rajiv Gandhi Proudhyogiki Vishwavidyalaya**

- 7.6 CGPA
- [Face recognition with Face detection using OpenCV], This project was based on identifying human face and decide if this face is someone known, or unknown, in a given database of faces using OpenCV and python. - Capstone Project
- GirlScript Summer of Code 2021, Girlsript Foundation
- Member of EDC Acropolis, 2019 to 2022
- Volunteer, Google Developers Group Indore Member, 2019 to 2022

PCM

**Siddhi Vinayak Public School**

- Final Grade: 86.6%

## ACHIVEMENTS

- Acumatica ERP Certifications for **Business Consultant, Inventory and Order Management, Manufacturing Business Consultant**
- SAP B1 Credits for **Administration, Financials, Inventory, Production, Sales & Purchase**
- Software Development Processes and Methodologies
- WF101 - **Orientation program in Entrepreneurship**
- **Secondary Cities**, is an initiative of US Dept. of state in which I helped in creating a open-source GIS Database.
- Entrepreneurship Awareness Camp : "**1\$ Venture**"

## PROJECTS

**Andy's Seasoning, Inc. - Food and Beverage**

St. Louis, United States

**Description** - Implemented Process Manufacturing and Quality Management including Inventory and Order Management, Master Production schedule, Material Requirement Planning and Advance Planning and scheduling.

**Innovative Textile, Inc.**

California, United states

**Description** - Implemented Quality Management with Discrete Production, Inventory and order

management.

**Homeland Vinyl. Inc**

Birmingham. AL, United States

**Description** - Implemented Process Manufacturing and Quality Management with Laboratory Module.

**Basta Boatlifts**

Washington, United States

**Description** - Implemented Discrete Manufacturing and Quality Management alongside Warehouse Management System, Shop Floor Execution System, Configurator.

**EPC Power Corporation**

California, United States

**Description** - Implemented Discrete Manufacturing with Quality Management and Planning alongside Warehouse Management System, Shop Floor Execution System, Configurator.