Krishna Manna

Business Analyst

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SUMMARY

Highly motivated Business Analyst with over 2 years of experience in IT Industries. Demonstrated ability to gather and analyse business requirements, design and implement processes, and lead cross-functional teams to deliver high-quality solutions. problem-solving, and decision making. Strong technical background with expertise in software development, testing, and deployment. Committed to delivering exceptional results that exceed client expectations.

SKILLS

Business Analysis, wireframing, Technical Documentation, Flow Charts, Project Management, Data Modelling, User Stories, SDLC, Problem Solving, UAT testing, Sanity Testing, End to End testing, Requirements Gathering, SRS, BRD, FRD, SOWT.

TOOL/LANGUAGE

Tools/Language: Python, NumPy, Pandas, Matplotlib, EDA, MS office, Figma, JIRA
Database: MySQL, PostgreSQL

KEY PROJECTS

- **HNS:** Hub and Spoke Online Pathology application
- **SHARP:** Science House Application for Remote Pathology web Application
- **MED-IQ:** A Hospital Information Management System.
- **Swagstay:** Online Hotel Room Booking Management System.
- **Reconciliation :** Reconstruction is the process of ensuring two sets of records are matching or breaking.

PROFESSIONAL EXPERIENCE

Business Analyst   Oct '23 - Present

Mediquity Technologies Private Limited   Bhopal, IN

- Conduct a thorough analysis of business processes,workflows, and systems to gather requirements for software development projects.
- Conduct sprint retrospective and follow up on action items for continuous improvement
- Collaborate with QA teams to ensure that the developed software meets the specified requirements and quality standards.
- Proficient in sprint planning and tracking to ensure project goals are met. Participate in test planning and test execution as needed.
- Create Wireframe using various tools, Prepare ER diagram, SRS Documentation for MED-IQ Project.
- Strong background in product ownership, with a track record of successful project delivery
- Assist in the development of change management strategies and support the implementation of new processes or systems.
- Managed end-to-end project lifecycles, creating detailed project plans, defining deliverables, and tracking progress against milestones.
- Coordinated with development teams, ensuring timely delivery of high-quality solutions that met business requirements.
- Produced detailed documentation, including business requirements documents (BRD), functional specifications, and user manuals.
- Analyze and document business processes, systems and workflow. Also collaborate with testing teams to ensure that solutions meet business requirements.

Business System Analyst   Jun '23 - Oct '23

Triosoft Technologies Private Limited   Bhopal, IN

- Playing a vital role in managing project activities like requirement elicitation, analysis, documenting high-level solutions, and business and functional requirements in BRD, FRD, and Change Documents, conducting walkthrough sessions which resulted in a 70% reduction of bugs.
- Analyzing business and functional requirements capturing stakeholders' needs for creating solutions that can be incorporated into the application.
- Coordination with cross-functional teams to ensure smooth interaction of applications with other business systems.
- Conducting Scope Analysis on Business Processes using techniques like use case diagrams, Flow charts and designing solutions through wireframes.
- Led extensive requirements gathering sessions with stakeholders, ensuring a comprehensive understanding of business needs.
- Utilized interviews, surveys, and workshops to collect and document detailed functional and non-functional requirements.
- Develop training materials and provide training sessions to end users. Offer support during the implementation and post implementation phases.

Graduate Trainee

Mar '22 - Jan '23

Intertrust Group

Mumbai, IN

- Develop Reconcellition application using Reactjs, showcasing proficiency in creating modern and responsive user interfaces.
- Utilized React.js components to enhance the user experience, incorporating state management for seamless interaction and data presentation.
- Worked closely with team members to debug and optimize code, enhancing the overall performance and user experience of the web application.
- Gained valuable insights into the ASP.NET framework and its role in developing scalable and maintainable web applications.
- Collaborated on an ASP.NET web development project, showcasing versatility by contributing to the enhancement of web application functionality.
- Build UI, Web Application, Design Layouts, Code comments, Clear Code, Create software design for Business Applications.
- Developed a Web Application, Tested software for bugs and operating speed, fixing bugs,, Requirement Logs, Login Facility etc.

EDUCATION

Bachelor of Engineering in Computer Science

Jun '14 - Jun '18

Lakshmi Narain College of Technology

Bhopal, IN

- Secured 83%

CERTIFICATIONS

- Advanced Certification in Data Science from IIIT Bangalore and Upgrade
- Business Analysis a to Z Masterclass Certification
- Complete Agile Scrum Master Certification

ADDITIONAL INFORMATION

Languages: English (fluent), Hindi (native), Bengali (fluent)