

KALPESH JANGIR

7073702698
Pune, Maharashtra

kalpeshjangir4@gmail.com

www.linkedin.com/in/kalpeshjangir

SUMMARY

Shape software success: Gather, prioritize, and validate requirements from stakeholders. Drive collaboration, manage changes, and ensure user satisfaction through effective testing and expertise sharing to cultivate a robust and adaptable product.

EXPERIENCE

Business Analyst

Lentra AI

08/2022 - Present Pune

- Gathered and documented detailed software requirements and business rules from stakeholders.
- Analyzed requirements for clarity, feasibility, and alignment with business objectives.
- Prioritized requirements based on business value, urgency, and feasibility.
- Communicated requirements effectively with development and product teams.
- Managed changes to requirements throughout the software development lifecycle.
- Facilitated communication and collaboration between business stakeholders, developers, and testers.
- Assisted in user acceptance testing and validation of software solutions.
- Utilized BI tools for deep data analysis and insights generation.

PROJECTS

Auto Loan (Used Car)

- Designed and implemented a specialized lending program from scratch for a leading used car resale company, enabling them to extend credit services to customers purchasing used vehicles.
- The platform efficiently processes 4,000 loan applications monthly, managing 10 first-party and third-party API calls per application.

Personal Loan

- Designed and introduced a customized lending solution for a small scale NBFC, enabling them to extend personal loans to their customers.
- Despite the client being new to this domain and encountering numerous client-related issues, we successfully went live within few months.

Business Loan

- Prepared a lending platform from scratch for a NBFC which enabled them to lend to businesses and individuals.
- Acted as the primary point of contact for client communications, providing regular updates, addressing concerns, and ensuring satisfaction throughout the project lifecycle.

Consumer Durable Loan

- Led development of a consumer durable lending journey for a leading NBFC using microservices. Managed API mapping, Design Studio implementation, wireframing, BPMN, configurations, client management, and requirements gathering.
- Compiled a comprehensive list of features based on analysis of leading clients like HDFC, TVS Credit, and HDBFS.
- Crafted 100+ user stories to guide feature development and align with business goals.
- Utilized Agile methodologies for efficient sprint planning and delivery.
- Managed platform operations, processing 3,000 loan applications daily and scaling to handle over 1 million applications during peak festive seasons.

EDUCATION

Bachelor of Technology(B.Tech.)

Vellore Institute of Technology

2017 - 2021 Vellore

SKILLS

Excel JIRA Requirement Gathering

BRD User Story SQL Tableau

PowerBI Software Development

Wireframe UML BFSI Domain

Loan Origination Agile Methodology

Visio SDLC API Integration

Flowchart Scrum Retail Lending

Collaboration Product Configuration

Stakeholder Management BPMN

Presentation Skills Analytical Thinking

Project Management Critical Thinking

AWARDS & ACHIEVEMENTS

- Honored as the "Best Employee of the Year" for outstanding performance and contributions to the company's success.
- Led a cross-functional team in a critical project that significantly enhanced operational efficiency.
- Delivered multiple projects on time and within budget, leading to significant business improvements.
- Received numerous commendations from clients for exceptional service and support.

LANGUAGES

English Proficient

Hindi Native