

# KISHAN KUMAR SINGH

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## SUMMARY

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Results-driven Junior Software Developer with 2.6+ years of experience in developing and optimizing software applications. Proficient in PHP, SugarCRM, JavaScript, CodeIgniter, Laravel, skilled in version control (Git) and CI/CD practices. Adept at collaborating with cross-functional teams to deliver high-quality software solutions, passionate about emerging technologies, and committed to writing clean, maintainable code.

## EXPERIENCE

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### Junior Software Developer

Nablasol Digital Service Pvt. Ltd.

Aug 2022 - Present

*New Delhi, IN*

- Engineered and optimized plugins for SugarCRM's meetings module, integrating Teams apps and calendar for seamless appointment scheduling, resulting in 30% faster load times and an enhanced user experience and increase in module load efficiency.
- Spearheaded the development of an innovative marketing tool that facilitated seamless lead engagement via SMS, enabling direct and personalized messaging from the tool to SugarCRM clients. Streamlined the communication process, enhancing customer outreach and fostering stronger relationships, ultimately driving business growth.
- Revamped the lead management process by implementing a custom sales funnel, streamlining data entry, and automating follow-up tasks, consequently boosting conversion rates by 25%.

### Software Developer (Intern)

Nablasol Digital Service Pvt. Ltd.

Aug 2021 - Aug 2022

*New Delhi, IN*

- Rapidly assimilated the SugarCRM framework during internship, enhancing proficiency by 60% and contributing to the development of 10+ new customer-centric modules with seamless integrations into the existing system.
- Improved code efficiency and streamlined maintenance by refactoring and cleaning legacy code, achieving a 25% reduction in module processing time, which improved overall application performance.
- Looking for a challenging opportunity to use skills, grow professionally and demonstrate capabilities.

### Web Developer

Achiever Solutions Pvt. Ltd.

Feb 2021 - Jul 2021

*New Delhi, IN*

- Enhanced and maintained multiple websites, leading to a 60% improvement in code efficiency and navigation flow through restructuring and optimizing HTML, CSS, and JavaScript codebases.
- Designed dynamic code that adapted to user interactions, effectively incorporating AJAX and JavaScript to update content in real time, improving user experience and increasing website retention rates by 70%.
- Engineered a overhaul of the database architecture for a high-traffic web application, implementing strategic indexing and query optimization, which resulted in a 50% improvement in data retrieval speed and scalability.

## EDUCATION

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### Master of Computer Applications

Indira Gandhi National Open University

Expected 2025

### Bachelor of Computer Applications

Indira Gandhi National Open University

2020 - 2023

## SKILLS

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### Technical Skills

PHP, JavaScript, jQuery, Bootstrap, HTML, CSS, AJAX, React, JSON, RESTful APIs, MySQL, SugarCRM, Laravel, CodeIgniter, Backbone.js, AWS, Git, GitHub, Trello, Postman, Linux, MongoDB, WordPress, Node.js

### Soft Skills

Problem-solving, Multitasking, Teamwork, Independent, Detail-oriented, Creativity