

LONG (LOUIS) NGUYEN

SENIOR MAGENTO BACKEND DEVELOPER

+84762426065 - ✉ longnv.nguyenvan.hn@gmail.com - <https://www.linkedin.com/in/louis-nguyen-05431a28b/> -
Skype:long_nv2

SUMMARY

- Highly skilled IT professional with 18-year professional experience including application development, implementation, deployment, internal and customer support.
- Magento Developer Plus Certification.
- Good Software development skills in SharePoint 2007, SharePoint 2010, Web application.
- Performed several roles as offshore developer, customer supporter, onsite support, project manager
- Have consistently contributed to the company's growth and profitability by combining strong technical, management knowledge and with a dedicated proactive approach.
- Cooperative and able to perform within a team-oriented atmosphere

EDUCATION

- 2004 - 2008: National Economics University
Major: Business Administration
- 2006: FPT - Aptech's Computer Education
Major: Software Engineering

ACHIEVEMENT

- Magento Developer Plus Certification

SKILL

Programming Languages	PHP, HTML, Javascript, CSS3, SASS/LESS
Framework	Magento 2, Wordpress, Shopify
Database	MySQL, SQL Server
Others	<ul style="list-style-type: none">• Operating system: Linux, Window, Mac• Tool: JIRA, GIT, Docker• Mobile developer: NativeApp, React,React Native• Management skill• Databases etc: MySQL, PL/SQL, MS SQL Server, MongoDB• Programming Languages/Tools: PHP, HTML5, CSS3, SASS, LESS, XML

	<ul style="list-style-type: none"> • Enterprise Products: Magento 1, Magento 2, Wordpress, Akeneo, OroCRM • Configuration Management tools: Jira, Git • Browsers: IE, Chrome, Firefox • OOAD/OOP: Object Oriented Analysis (OOA), Object Oriented Design (OOD), Object Oriented • Programming (OOP), Unified Modelling Language (UML) • Project Management tools: Jira, Confluence, Bitbucket, Github, CI • OS: Linux, Mac, Windows • Web server: LAMP, LNMP, IIS • Vagrant, Docker
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WORKING PROJECTS

Project name	Canon Global
Duration	Jan 2024 – Now
Description	<p>Canon has expanded their market to Americas (Mexico, Chile, Panama), therefore they would like to build a multi e-commerce website model. I take part in as a technical leader to control the quality of the project. I manage the whole technical team with 30 developers and 20 QAs in both Vietnam, US and India.</p> <p>The Canon’s multi e-commerce website needs to integrate with other Canon systems like ERP, PIM, SSO, Payment gateway, Cybersource...</p>
Position	<p>Technical Leader Team size: 50 members</p>
Responsibility	<ul style="list-style-type: none"> • Coordinate with team members to ensure that all team members are on track with project requirements, deadlines, and schedules. • Meet with members of the project team to identify and resolve problems. • Prepare status reports by collecting, analyzing and summarizing related information. • Timely handling of changes or circumstances that arise, ensure that all parties are informed of the latest changes based on schedule • Programming and processing functions according to customer requirements. • Evaluate the risks of the requirements and come up with the suitable plan.

	<ul style="list-style-type: none"> • Mobile programming according to customer and project requirements • Negotiate and communicate with customer to collect inquiries and handle issues related to both parties. • Responsible for the entire project.
Stack	<u>Environment:</u> Linux, MySQL, Magento 2, React Native <u>Development Language:</u> PHP, React Native

Project name	Optimize Canon Singapore
Duration	Jun 2023 – Aug 2023
Description	Cannon Singapore website has low performance and incorrect development according to Magento standard. We correct the source code and optimize the website to easier to maintain and have better speed
Position	Team lead Team size: 5 members
Responsibility	<ul style="list-style-type: none"> • Coordinate with team members to ensure that all team members are on track with project requirements, deadlines, and schedules. • Meet with members of the project team to identify and resolve problems. • Prepare status reports by collecting, analyzing and summarizing related information. • Timely handling of changes or circumstances that arise, ensure that all parties are informed of the latest changes based on schedule • Programming and processing functions according to customer requirements. • Evaluate the risks of the requirements and come up with the suitable plan. • Mobile programming according to customer and project requirements • Negotiate and communicate with customer to collect inquiries and handle issues related to both parties. • Responsible for the entire project.
Stack	<u>Environment:</u> Linux, MySQL, Magento 2, React Native <u>Development Language:</u> PHP, React Native

Project name	My Next Mattress
Duration	December 2022 - 2023

Description	<p>My Next Mattress is the project built on Magento 1. The customer want to build a new ecommerce site on Magento 2.</p> <p>Web: https://www.mynextmattress.co.uk/</p>
Position	Technical Leader
Responsibility	<ul style="list-style-type: none"> • Coordinate with team members to ensure that all team members are on track with project requirements, deadlines, and schedules. • Meet with members of the project team to identify and resolve problems. • Prepare status reports by collecting, analyzing and summarizing related information. • Timely handling of changes or circumstances that arise, ensure that all parties are informed of the latest changes based on schedule • Coordinate the development of the guiding process, training materials and other documents as needed to promote the project. • Programming and processing functions according to customer requirements. • Evaluate the risks of the requirements and come up with the suitable plan. • Mobile programming according to customer and project requirements • Solve server problems for customers. • Negotiate and communicate with customer to collect inquiries and handle issues related to both parties. • Responsible for the entire project.
Stack	<p><u>Environment</u>: Linux, MySQL, Magento 2, React Native</p> <p><u>Development Language</u>: PHP, React Native</p>

Project name	Galle Watch
Duration	September 2021– 2023
Description	<p>Galle Watch is one of the largest genuine watch suppliers in the Vietnam market today. In order to promote e-commerce activities, Galle Watch wants to build an ecommerce system in the direction of multiple websites for all their brands. At the same time, the ecommerce system also connects with the ERP system and physical stores of Galle Watch to improve the user experience and optimize the operation and administration of the system.</p> <p>Web: https://galle.vn/</p>
Position	Senior Developer

Responsibility	<ul style="list-style-type: none"> • Coordinate with team members to ensure that all team members are on track with project requirements, deadlines, and schedules. • Meet with members of the project team to identify and resolve problems. • Prepare status reports by collecting, analyzing and summarizing related information. • Timely handling of changes or circumstances that arise, ensure that all parties are informed of the latest changes based on schedule • Coordinate the development of the guiding process, training materials and other documents as needed to promote the project. • Programming and processing functions according to customer requirements. • Evaluate the risks of the requirements and come up with the suitable plan. • Mobile programming according to customer and project requirements • Solve server problems for customers. • Negotiate and communicate with customer to collect inquiries and handle issues related to both parties. • Responsible for the entire project.
Stack	<u>Environment:</u> Linux, MySQL, Magento 2, React Native <u>Development Language:</u> PHP, React Native

Project name	Kowil Fashion
Duration	May 2020 – 2021
Description	<p>Kowil Fashion is providing clothes for both men and women through online website and offline store. Kowil fashion is belong to Phu Thai Group, one of the biggest coporation providing consuming goods for customer. The system allows the company to provide the promotion, loyalt program from its system to their customer. The system also connect promotion, loyalty program through online store to offline store; also connect to ERP system to manage all of business activities.</p> <p>Web: https://owen.vn/ Web: https://winny.com.vn/</p>
Position	Senior Developer
Responsibility	<ul style="list-style-type: none"> • Coordinate with team members to ensure that all team members are on track with project requirements, deadlines, and schedules. • Meet with members of the project team to identify and resolve problems.

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Stack	<u>Environment</u> : Linux, MySQL, Magento 2, React Native <u>Development Language</u> : PHP, React Native

Project name	Forever Mattress
Duration	Sept 2020 – 2021
Description	<p>Forever Mattress is providing mattress for their client in both online and stores. The system allows the company to provide the promotion, loyalty program from its system to their customer. The system also connect promotion, loyalty program through online store to offline store; also connect to ERP system to manage all of business activities</p> <p>Web: https://hoanghai.com.vn/</p>
Position	Technical leader
Responsibility	<ul style="list-style-type: none"> • Coordinate with team members to ensure that all team members are on track with project requirements, deadlines, and schedules. • Meet with members of the project team to identify and resolve problems. • Prepare status reports by collecting, analyzing and summarizing related information. • Timely handling of changes or circumstances that arise, ensure that all parties are informed of the latest changes based on schedule

	<ul style="list-style-type: none"> • Coordinate the development of the guiding process, training materials and other documents as needed to promote the project. • Programming and processing functions according to customer requirements. • Evaluate the risks of the requirements and come up with the suitable plan. • Mobile programming according to customer and project requirements • Solve server problems for customers. • Negotiate and communicate with customer to collect inquiries and handle issues related to both parties. • Responsible for the entire project.
Stack	<u>Environment:</u> Linux, MySQL, Magento 2, React Native <u>Development Language:</u> PHP, React Native

Project name	EZAuto – Car auction system
Duration	September 2019 - 2020
Description	<p>EZAuto is a used car auction project that allows used car suppliers to post their car products on the websites and then appraisers from EZ Auto will appraise and offer the last bidding prices for each of those cars.</p> <p>Each car will be auctioned for each 2 hours auction session. After the auction ends, the successful bidder will be connected to the Malaysian government system to convert vehicle ownership registration.</p> <p>EZ Auto needs a system to store large information and respond to large visits in a short time according to each auction. In addition, the system must keep the information secure in order to connect to the Malaysian government information system to perform necessary services such as changing owners and registering new owners for customers.</p> <p>Features:</p> <ul style="list-style-type: none"> • Allows customers to register for cars auction • Allows customers to access and auction cars by session • Allows to set up new auctions for products that have not been successfully auctioned yet • Connects to Malaysian government information systems • The infrastructure is large enough to handle operating the big data car auction system. <p>Website: Homepage: https://ezauto.my/ Marketplace: https://bid.ezauto.my/marketplace/seller/login/</p>

Position	Senior Developer
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Stack	<u>Environment:</u> Linux, MySQL, Magento 2, React Native <u>Development Language:</u> PHP, React Native

Project name	Multi website for Rodalink
Duration	July 2018 – Oct 2019
Description	<p>Rodalink Group is one of the biggest retail and manufacture group in Malaysia, Singapore and Indonesia. They run their business through 3 countries and they also run 3 ecommerce website channels for their business.</p> <p>I build and maintain the multi website ecommerce based on Magento.</p> <p>Website in Singapore: https://www.rodalink.com/sg/ Website in Malaysia: https://www.rodalink.com/my/ Website in Indonesia: https://www.rodalink.com/</p>
Position	Senior Developer

Responsibility	<ul style="list-style-type: none"> • Coordinate with team members to ensure that all team members are on track with project requirements, deadlines, and schedules. • Meet with members of the project team to identify and resolve problems. • Prepare status reports by collecting, analyzing and summarizing related information. • Timely handling of changes or circumstances that arise, ensure that all parties are informed of the latest changes based on schedule • Coordinate the development of the guiding process, training materials and other documents as needed to promote the project. • Programming and processing functions according to customer requirements. • Evaluate the risks of the requirements and come up with the suitable plan. • Mobile programming according to customer and project requirements • Solve server problems for customers. • Negotiate and communicate with customer to collect inquiries and handle issues related to both parties. • Responsible for the entire project.
Stack	<p><u>Environment</u>: Linux, MySQL, Magento 2, React Native</p> <p><u>Development Language</u>: PHP, React Native</p>

Project name	BenQ Store.
Duration	March 2017 – December 2017
Description	<p>Build a checkout progress based on Magento 2. The system has 2 areas: The client has few existing systems like CMS, CRM. We will build a new Magento 2 website that take care of checkout progress and customer information. The CRM does not store any information at their database, just CMS content. When the customer comes to product page, the CMS will send a request to Magento API to get the product information like product images, description, product custom options, configurable options But the site has its own special product type, custom options hence we have to build the new product types and custom option at Magento side. Then I build a new custom Magento 2 API to allow the CMS request the custom product information to show up in the CMS page. Moreover, when the customer access to CMS, we have to create that customer session at Magento side so that when the customer adds to cart in CMS, we will create cart for that customer and store the cart</p>

	<p>information at magento side, returns cart information to the CMS to show the cart details in the CMS. When the customer clicks to the button to go to shopping cart or checkout page, it will redirect to Magento shopping cart or checkout page and show up that customer cart (the customer added cart at CMS, not Magento side). When the customer comes to checkout page, my Magento 2 site has to connect to the client’s CRM system to login. If the login is success, my Magento 2 site has to use a custom API to get the customer information from the CRM to save or update to Magento. In this site, we have to integrate a payment method of a bank in my client country. When the customer process to checkout, my magento 2 has to connect to the Bank Payment system to perform and validate, save the purchase information with the bank and handle the result.</p> <p>To resolve this business, I created new product type, many custom API to allow the business running follow the requirement as above. It’s quite special site that have to connect to different system via API to perform e-commerce activities.</p> <p>In production mode, I setup the server structure as below:</p> <ol style="list-style-type: none"> a. Web server: include 2 web servers that are used for balance load. The two servers have to share the same data (customer session, media ...) b. Database server: we use 2 database servers. One is for master and one is slaver. c. The server structure is setup in Magento Azure.
Position	Senior Magento Developer
Responsibility	<ul style="list-style-type: none"> • Coordinate with team members to ensure that all team members are on track with project requirements, deadlines, and schedules. • Meet with members of the project team to identify and resolve problems. • Prepare status reports by collecting, analyzing and summarizing related information. • Timely handling of changes or circumstances that arise, ensure that all parties are informed of the latest changes based on schedule • Coordinate the development of the guiding process, training materials and other documents as needed to promote the project. • Programming and processing functions according to customer requirements. • Evaluate the risks of the requirements and come up with the suitable plan. • Mobile programming according to customer and project requirements • Solve server problems for customers. • Negotiate and communicate with customer to collect inquiries and handle issues related to both parties.

	<ul style="list-style-type: none"> Responsible for the entire project.
Stack	<u>Environment:</u> Linux, MySQL, Magento 2. <u>Development Language:</u> PHP.

Project name	CJ Wow Shop.
Duration	Jan 2016 – May 2016
Description	<p>This project is built for one of Biggest Corporation in Korea: CJ company This big company has their old system that manage Orders, Products, Customer, advertisement ... Magento site needs to connect with their system to synchronize data.</p> <p>Wow Shop is one of the shop series that CJ open in over 10 Asian countries in Malaysia, Philippines, Thailand, Viet Nam ...</p> <p>Link: https://www.wowshop.com.my/</p>
Position	Senior Magento Developer
Responsibility	<ul style="list-style-type: none"> Coordinate with team members to ensure that all team members are on track with project requirements, deadlines, and schedules. Meet with members of the project team to identify and resolve problems. Prepare status reports by collecting, analyzing and summarizing related information. Timely handling of changes or circumstances that arise, ensure that all parties are informed of the latest changes based on schedule Coordinate the development of the guiding process, training materials and other documents as needed to promote the project. Programming and processing functions according to customer requirements. Evaluate the risks of the requirements and come up with the suitable plan. Mobile programming according to customer and project requirements Solve server problems for customers. Negotiate and communicate with customer to collect inquiries and handle issues related to both parties. Responsible for the entire project.
Stack	<u>Environment:</u> Linux, MySQL, Magento 1. <u>Development Language:</u> PHP.

Project name	Ecommerce Marketplace Schmuckladen
Description	This is the marketplace in German for jewellery. This was the big and complex project. The ecommerce system needed to connect with other systems such as CRM and ERP. Website: https://www.schmuckladen.de/
Position	Senior Magento Developer
Responsibility	<ul style="list-style-type: none"> • Coordinate with team members to ensure that all team members are on track with project requirements, deadlines, and schedules. • Meet with members of the project team to identify and resolve problems. • Prepare status reports by collecting, analyzing and summarizing related information. • Timely handling of changes or circumstances that arise, ensure that all parties are informed of the latest changes based on schedule • Coordinate the development of the guiding process, training materials and other documents as needed to promote the project. • Programming and processing functions according to customer requirements. • Evaluate the risks of the requirements and come up with the suitable plan. • Mobile programming according to customer and project requirements • Solve server problems for customers. • Negotiate and communicate with customer to collect inquiries and handle issues related to both parties. <p>Responsible for the entire project.</p>
Stack	<p><u>Environment</u>: Linux, MySQL, Magento.</p> <ul style="list-style-type: none"> • <u>Development Language</u>: PHP.