

Madhur Sharma

Business Analyst

Strategic and result-driven Business Analyst with 2 years of broad-based experience as a Business Analyst. I consistently deliver strategic solutions to drive business success. Effective communicator, collaborative team player, and adaptable problem-solver. Committed to continuous improvement and exceeding organizational goals.



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WORK EXPERIENCE

Business Analyst. Coditro, Noida.

05/2022 - Present

Noida

Achievements/Tasks

- Experience in gathering Functional and Non-functional requirements for product enhancement.
- Work in an agile scrum environment assist in sprint planning, daily stand-up meetings.
- Responsible for creating and maintaining project-related requirement documentation including BRDs, FRDs.
- Proficient in BPMS tools, BRD, FRD, SRS and SWD for Efficient process management and precise documentation.
- Leading, mentoring & monitoring the performance of the team members to ensure efficiency in process operations and meeting of individual & group targets.
- Created and delivered engaging training materials, including user guides, tutorials and interactive demonstrations facilitating client understanding and adoption.
- Working closely with the technology team for bringing enhancement in the existing processes and systems.
- Ensuring timely and successful delivery of solution according to clients' needs and objectives.
- Proposing new program enhancement feature to client for ensuring better program usage.

EDUCATION

Bachelors in Computer Science

Dr. APJ Abdul Kalam Technical University

09/2017 - 09/2021

Greater Noida

SKILLS

SRS

FIGMA

Loan Underwriting

FSD

Requirement gathering

MS Office

SDLC

Prototyping

Process Flows

User Stories

Wireframe

Functional Testing

FRD

PERSONAL PROJECTS

Proven Experience in Banking, Improving Operations

- Helped team in strategic initiatives for better efficiency and client satisfaction.

Web Development

- Created user-friendly websites with innovative solutions.

INTERESTS

Reading

Writing

Analytics

Automobiles