

Madhuri Agarwal

+91 -9717408459

madhurigoyal998@gmail.com

www.linkedin.com/in/madhuriagarwal998/

OBJECTIVE

Seeking long-term employment in an organization where I can grow professionally and further enhance my skills, knowledge, and experience to face and overcome the challenges of today's changing work environment.

PROFESSIONAL SUMMARY

- **7+ years** of total working experience as a Senior Quality Analyst.
- Experience in **Mobile Applications, Web Application Testing, Websites, Admin Panel, and API Testing** through **Postman & Swagger, Browser Stack, Jenkins, and BuildKit**. Also, experience in **Selenium WebDriver**.
- Experience in creating test data using **MySQL Workbench** on **AWS server, PHP MyAdmin**.
- Experience in multiple domains like **Entertainment, E-Commerce, Gaming, Healthcare, Banking** and **Financial** Concepts.
- Use **Trello Board, and Jira** as defect reporting and tracking tools.
- Excellent knowledge of **Manual Testing** concepts and skills.
- Strong knowledge of all phases of **SDLC** and strong working knowledge of Software Testing.
- Designing Test Strategies, Test Plans, Test Scenarios, Test Cases, and Traceability Matrix.
- Worked on **Agile (Scrum), Waterfall, and V-Model Methodologies**.
- Good in Estimation, Scheduling, planning, QA processes, and QA Audits.
- Experience in Defect Management and Bug Reporting using Bug Tracking Tools.
- Experience in Bug Tracking, regularly attending bug management meetings, and regularly interacting with the development team for issue clarification and resolution.
- Experience in **Payment Gateway(Stripe, PayPal, RazorPay), Functional, Retesting, Regression, and System Testing**.
- Interaction with the **Client on a building basis and updating the status of Client calls/messages**.
- Good Knowledge of Testing concepts and expert in **Black Box Testing, API Testing** (through Postman Collection/ Swagger), and **Back-end Testing**.

WORK EXPERIENCE

Kiwitech Technologies, Noida

Senior Quality Analyst/Associate Test Lead

Nov 2021 — Present

- Writing Test Cases in Jira, Test Plans, Bug Reporting, and Tracking in Jira.
- Drove continuous improvement in quality supported by relevant metrics.
- Drove quality through both software and process improvements and partnered with our development teams to drive engineering excellence.
- Participated in Sprint Planning and internal & external showcase.
- Working on a live automation project through Selenium WebDriver(TestNG framework).

Agicent Technologies, Noida

Senior Quality Analyst

Nov 2018 — Oct 2021

- Lead a high-performing Testing Team of 3 personnel through all phases of application (New feature) development and testing ensuring that information systems, products, and services met or exceeded organization/industry quality standards and end-user requirements.
- Writing Test Cases Creation in Excel sheet, Test Plan, Test Case Reviews, Test Execution, Bug Reporting, and Tracking in Trello.
- Engage in detailed requirements and ambiguity reviews for test development.
- Engage in manual test case feasibility reviews of manual regression test content.
- Develop high-quality test scripts from requirements and regression test content.
- Provide effort estimates on script development and execution engagements.
- Participate in MOM and prepare meeting agenda. Also, interact with clients to give demos of the project.

Quality Analyst

Sep 2016 – Oct 2018

- Participated in Software testing in all stages of the Software Life Cycle.
- Created detailed test cases for functionality, regression, and UI testing.
- Performed GUI, Functionality, Usability, and Regression tests to test the stability and usability of software applications under test.
- Participated in the development of test documentation – test cases, test suites, test plans, etc.
- Responsible for verifying fixed bugs in new releases.
- Executed test cases manually and assisted in automated testing using Selenium.
- Utilized Trello to report software application issues and monitor their resolution status.

PROJECT DETAILS

Some of the live Mobile Applications (Android & iOS) and Web Apps and Websites are:

SmartIRX (iOS, Android, Admin Panel, Websites), **YOUNI** (iOS, Android, Admin Panel), **HASfit** (iOS, Android), **MOVEIT** (Android, iOS - Helper, Customer, Admin Panel), **Nursesbnb** (Web App), **Powerhandz** (iOS, Android, Admin Panel), **Chip-in** (iOS, Android, Admin Panel), **Socialyfe** (Web App, Admin Panel, iOS, Android)

RESPONSIBILITY: Review the Project Document.

: Write Test Plan and Test Cases.

: Execution of test cases.

: Bug Reporting on Jira.

: Created Test Data on the database (My SQL Workbench).

: API tested through Postman and Swagger.

: Participated in External (Client) and Internal Showcase (Internal Team).

CERTIFICATION & ACHIEVEMENTS

- Diploma in Software testing from QA Campus, Noida, in 2016.
- Got a Performance Award (Best Time Keeping) from Agicent Technology in 2017.
- Got a certificate in an Interschool Drawing Competition.
- Received appreciation from Top Management for quick learning and executing the work.
- Achieved Spot Recognition, Employee of the Month from Kiwitech Technologies in 2023.
- Awarded Best QA Project 2023 by Kiwitech Technologies for Socialyfe project in Kijijosh.

EDUCATION

- B. Tech (IT), Amity School of Eng. and Technology, New Delhi, 2012-16 (Scored: 80.76%)
- CBSE XII, Shanti Gyan Niketan, New Delhi, 2011-12, (Scored: 78.20%)
- CBSE X, Adarsh Public School, New Delhi, 2009-10, (Scored: 8.2 CGPA)

PERSONAL DOSSIER

- Date of Birth: 07th Nov 1994
- Present Address: Sector 26, Noida
- Languages: English, Hindi
- Marital Status: Married