MOHMAD SHAHABUDDIN

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Career Objective   To secure a challenging position in a reputable organization to expand my skills , and knowledge.

Experience

06/2019 – Present

ALACRITI INFOSYSTEMS PVT LTD   HYDERABAD
(Senior Technical Analyst)

- Writes and maintains documentation to describe program development, logic, coding, testing, and corrections.
- End-end Incident tracking and client follow-up. Modifies existing programs to conform to system changes or to make improvements in the existing program.
- Utilizes any special programming techniques necessary to achieve the most effective program. Perform miscellaneous support activities as requested by Management.
- Perform in-depth research and identify sources of production issues and correct it.
- Work closely with DBA and Network team to maintain the positive status of applications.
- Identifying areas for modification in existing programs and subsequently developing these modifications.
- Developing Reporting functions with ETL processes for the customer transactions and ACH settlements.
- Worked as a Support Lead and coordinated with DevOps in deployments and issue resolutions.

05/2016 – 05/2019

ALACRITI INFOSYSTEMS PVT LTD   HYDERABAD
(Java Production Support- Associate)

- Implementing the client structure in our system and assigning the required payment services that they needed.(Pivotal in Implementations).
- Monitors performance of programs after implementation. Handling the customer personal, funding and the payment data securely complying with the security rules/certifications such as PCI DSS etc.
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- Monitoring the client payment system and various types of data file management.
- Handling the customer payment setup creations, ACH(Nacha, Return Nacha) file generation and handling and complex settlement processing according to the NACHA(USA) rules.
- Providing the Tech Support and development improvements in the existing product for specific clients. Tests and debugs computer programs.

EDUCATION RAJIV GANDHI UNIVERSITY OF KNOWLEDGE TECHNOLOGIES (IIIT)

2012 – 2016   I've completed my bachelor's degree(B.Tech) in the stream of Computer science & Engineering with the flying colors at Rajiv Gandhi University(RGUIIIT) in 2016.

SKILLS

- Have good grip on the programming languages like C, Java and Python
- 5+ years of solid experience in supporting applications in a Unix/Linux environment
- Knowledge of web applications using HTML, CSS, JavaScript & XML, XSLT basics
- Knowledge of SCRUM/AGILE methodologies
- Knowledge of troubleshooting tools including Kibana and issue tracking tool JIRA.
- Knowledge of Data modelling (logical, conceptual and physical)
- Strong Database troubleshooting experience on RDBMS Database support experience on MySql, SQL server.
- Exposure to using AWS services such as Redshift, S3, Lambda Functions, IAM, Machine Learning, Glue, Quicksight, Athena, Kinesis, Sagemaker, Data engineering pipeline.

Training & Certifications

AWS Certified Developer Associate (Validation number: GY89K1BKN2V1Q8C1)

DAT201x: Querying with Transact-SQL

PYTHON Programming Language