

Muhammad Ali (SQA | Business Analyst | Support Eng.)



A Software Quality Engineer having excellent problem solving and analytical skills and experience of testing and procedures throughout the life cycle of a project from specification reviews through user acceptance. I also have a good understanding of automating web testing. I am a passionate and disciplined guy who loves to work, team-work, and problem-solving.

PROFESSIONAL SKILLS SET

- Commercial experience at a QA/BA within the agile development environment.
- A thorough understanding of the software development process
- Extensive knowledge of the software development/testing life cycle and BA processes.
- Hands on experience of user documentation, training documents, user acceptance plans, functional, reliability and performance testing.
- Experience of working in pressured environment to strict deadlines.
- Able to test multiple projects at the same time and learn new software quickly.
- Hands on experience of automation with Selenium/Web driver io/cucumber.
- Hands on experience with management tools [JIRA, Bugzilla, TestRail, MS Office, Excel, PowerPoint]

CAREER HISTORY

Sr.SQA/BA/Support Eng. at **Deline Media** (Sep-2018 To Present)

- Participating & developing software requirement specification. Gathering critical information from meetings with various clients and producing useful reports. And working closely with clients and managerial staff
- Manages day to day business of the operations department while balancing the responsibilities of various business lines such as business analysis, vendor and risk management. In depth Discussion with Team Member's & Project Manager, also lead a Scrum Meetings on a Daily basis.
- Plays a significant role in long-term planning, project status reporting and implementing change control processes. Work closely with CEO on resource growth planning.
- Works with support teams to help set and meet daily and quarterly goals. Ensuring solutions meet business needs and requirements. Analysis and planning using Planning poker. Log and document bugs in the tracking system-
- Examine the data to figure out what is important to the problem and which methods are best to analyse it. Follow up and assist facilities regarding patient & front desk management.
- Perform detailed integration testing to expose defects in the interfaces and in the interaction between integrated components or systems.
- Share application progress with client. Access current testing needs and schedule testing plan and deployment with team members and client as well. Design, write, execute and automate test cases using selenium (MySQL, web driver io – java script, web driver-java). Participate in Sprint deployments on Staging/Live and performed sanity testing.
- Determine the priority for test scenarios and create execution plans to implement these scenarios. Test Case designing, execution, verification and defect reporting using TestRail, JIRA etc.

PRODUCTS → KIOSK, Acupuncture, Physical Therapy, Health (iPad/iPhone Apps) Billing/Provider – Web App.

SQA Engineer (AE) at **First Microfinance Bank** (Jan-2018 to Sep-2018)

- Develop, review, and execute software test plans, test scripts/protocols for manual and automated testing of software including final reports.
- Document and report quality findings to project/program managers, technical leads and the development team. Follow-up on ongoing issues. Ability to create and present test plans and test cases for internal and client project
- Performed testing for Embedded Systems, web applications, mobile applications. Test planning and Test case writing. Sprint planning and Bug reporting. Expert in Manual and Automated testing of software/firmware.
- Perform Verification Testing, Smog Testing. Black Box, Grey box, performance testing.

PRODUCTS → Loan Origination System - Web & Android Tablet App

PERSONAL

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DOB 11, Dec 1993
Location Lahore, Pakistan
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EDUCATIONAL

University of Lahore
2011 – 2014 - BCS (4 years)
Govt. Islamia College Lahore
2010 – 2011 - ICS
Govt. Central Model Lahore School
2009 – 2010 - Matric (Science)