NABILAH D.TAYLOR | MSc

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PROFESSIONAL SUMMARY

Dedicated aspiring Software IT Engineer with Financial Technology and Blockchain experience, excited at the prospect of product-oriented and troubleshooting technical issues and handling customer complaints in a professional setting. Proactive worker recognized by peers for my effective analytical and problem-solving skills, excellent collaboration, creative and effective in communication & presentations skills

CAREER HIGHLIGHTS

Initiative-Driven: Lead a team of engineers and compliance to launch first crypto project

Enhanced Efficiency: Ad-hoc and improvement work which decreased Operations workload by 34%

Proficient Findings: Composed 2 research papers as research assistant

KEY SKILLS

- JavaScript, Solidity
- Product Management
- Communication
- Tokenomics, Blockchain
- Financial Projection
- Cryptography
- Scrum Master (AGILE)
- Corporate Governance
- ESG - Initiative
- Customer Experience
- Marketing analysis
- Research Analysis

PROFESSIONAL EXPERIENCE

Blockchain Software Engineer 15 March -19 Sept 2022

Razer Merchant Services

1) Leadership

- Appointed as the first Software Engineer to focus on new strategy in Blockchain and the only Engineer to work simultaneously with Singapore's office on Blockchain initiative
- Coordinated effectively the deployment of the first crypto payment gateway for the company using Bitcoin and Lighting Network
- Developed and launched a cryptocurrency payment processor, collaborating with five cross-functional teams to ensure timely delivery and smooth integration
- Produced comprehensive documentation outlining the entire process, from project initiation to completion, resulting in a 30% increase in overall project efficiency

2) Dynamic communication and management skills

- Developed and hosted an educational forum titled "Blockchain 101", which aimed to uncover the hidden architecture of blockchain technology and demonstrate how it can be leveraged in the present.
- Achieved record-breaking employee participation, with over 82.4% of staff attending the forum and actively engaging in discussions and knowledge-sharing sessions.
- Conducted a post-event survey to gather feedback and evaluate the impact of the forum, with 70% of participants reporting increased knowledge and understanding of blockchain technology and its potential benefits for the company.
- Lead & coordinated team to improve work productivity by 34%* by enhancing operations team workload
- Conducted user acceptance testing and implemented user feedback, resulting in an 80% customer satisfaction rating and a 80% increase in user adoption of the white-label features.

*statistics provided by RMS in the 3rd quarter operations analysis 2022

Research Assistant   30 July -30 Jan 2022
Academic Management and Admission Division, IIUM

1) Critical Thinker

- Produced two high-quality research papers within a tight deadline of less than six months, consistently following established procedures and ensuring timely completion of all assigned tasks.
- Conducted thorough requirements gathering and analysis, ensuring that all relevant data was gathered and analyzed, and incorporating stakeholder feedback to achieve a 90% satisfaction rating.
- Conducted extensive literature reviews and data analysis, resulting in the identification of key trends and insights that informed the development of evidence-based recommendations, which were well received by stakeholders and led to a 30% improvement in decision-making processes.

2) Effective Collaboration

- Facilitated effective collaboration among team members by setting up regular calls and meetings, resulting in a 40% increase in team engagement and a 20% improvement in overall project efficiency.
- Demonstrated strong communication skills by liaising with team members to brainstorm ideas, leading to a 25% increase in innovative ESG-compliant solutions and improving team morale by 15%

PUBLICATIONS

Trust Reputation in Blockchain Environment

Nabilah Daud, Aminah Moallim, October 2021, The International Conference on Business and Technology (ICBT 2021)

Endorsed by: Dr. Awang A.B. N (nsham@iium.edu.my), Dr. Idris. N (norbik@iium.edu.my)

Available at: http://irep.iium.edu.my/99236/

Sustainable Social Bank using Blockchain

Nabilah Daud, Aminah Moallim, November 2021, International Journal on Perceptive and Cognitive Computing (IJPCC)

Endorsed by: Dr. Awang A.B. N (nsham@iium.edu.my), Dr. Yahya. N (norzariyah@iium.edu.my)

Available at: https://journals.iium.edu.my/kict/index.php/IJPCC/article/view/294

COURSES AND CERTIFICATES

Essential Skills and Digital Marketing Awareness | October 2021

Peneraju High Impact Programme (HIP): Online Course, Organized by Nitkertz (Malaysia) SDN. BHD, awarded by UTMSpace.

Ethereum Blockchain Developer Bootcamp with Solidity (2022)
Edumy.com, November 2022

The Fundamentals of Digital Marketing
Google Digital Garage, February 2022

EDUCATION

BS (hons) Computer Science | 2017-2022
IIUM, Malaysia
Member of International Student Affairs in Student Union 2020

MSc Banking, Finance and Fintech | 2022-Present
EM Normandie Business School, Oxford.

PERSONAL INFORMATION

Date of Birth: 1/11/1997   **Status:** Single   **Personality:** ENFP

Weight/Height: 62KG/1.69m   **Language:** English, Malay   **Temperament:** Sanguine, Phlegmatic

Hobby: Reading, Badminton, Painting, Dancing, Skating