Nishit Kumar Sharma

Business Analyst

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Work Experience

COGNIZANT TECHNOLOGY SOLUTIONS   **March 2023 - Present**

Designation - Programmer Analyst
Working as a Business Analyst in Identity and Access Management (IAM) and bridge the gap between IT and the business operations.
Currently involved in a project utilizing AGILE methodology for effective management and delivery. My role includes strong capabilities in test planning and JIRA management.
In addition to that, I am engaged in managing and handing data for various datasets using Looker, Airflow and MySQL.

Project: Saviynt EIC Upgrade & Enhancements
Roles and Responsibilities:
- Responsible for understanding client's requirement, product feature and domain.
- Collaborate with stakeholders to identify and document business requirements, ensuring they align with business goals.
- Document business process by identifying requirements and maintain comprehensive documentation of processes, requirements, and changes.
- Clarifying queries of technical and development team and acting as a liaison between development and testing team.
- Coordinate testing and implementation.
- Work closely with key stakeholders and other IT professionals to ensure client requirements are met.
- Evaluate business processes, identify areas for improvement, and recommend solutions to enhance efficiency and effectiveness.
- Assist in project planning, execution, and monitoring to ensure timely delivery of solutions.
- Preparing and managing the business documents such as - User stories, Change Request Document, Functional Specifications and User Manuals.
- Management of JIRA boards along with hands-on in Excel, Confluence.
- Business Communication and Presentation along with Resource Management for different requirements and deliverables.
- Assist in implementation and integration of IAM systems and tools, such as single sign-on (SSO), multi-factor authentication (MFA).

COGNIZANT TECHNOLOGY SOLUTIONS   **Jul 2022 - Feb 2023**

Designation - Programmer Analyst Trainee
Quality Assurance - IAM
Served as a QA Tester, specializing in both functional and regression testing using automation tools such as Selenium, Maven, and IntelliJ, alongside SQL. Skilled in preparing test cases manually and through scripting.

Project: AXIS Upgrade & Enhancements - IAM
Roles and Responsibilities:
- Managing User Onboarding, User life cycle, provisioning and de-provisioning critical access for applications like Oracle Financials, Housing Loans, Active Directory through Saviynt.
- Test, implement, and support various Identity and Access Management (IAM) solutions.
- Testing and Managing the Access Request System to ensure smooth functioning of account creation, access approvals and rejections.
- Working on Fresh-desk tickets and handling escalations by reverting to the customer, resolving the tickets and providing updates in a timely manner.
- Strong SOD (Segregation of Duties), Campaign/Certification, Analytics knowledge.

COGNIZANT TECHNOLOGY SOLUTIONS   **Jan 2022 - Jun 2022**
Designation - Intern QEA
Internship – Working with Java using Selenium, TestNG and various Frameworks.

Education

- **ABES Engineering College, Ghaziabad**
  Bachelor of Technology (Civil Engineering)
  8.31 CGPA

  2018 - 2022

- **Kendriya Vidyalaya Bulandshahr**
  Higher Secondary
  70%

  2018

- **Kendriya Vidyalaya Bulandshahr**
  Senior Secondary
  10 CGPA

  2016

Skills

- AGILE Methodology
- Business Communication and Documentation
- JIRA Management
- SQL and MS Excel
- Client and Technical Team Management
- Power BI and Data Analyst
- AWS Cloud Certified
- C / Java Programming

Certifications

- Business Analyst Basics
- Team Building, Management and Leadership Skills - COURSERA
- Enhancing Soft Skills and Personality - NPTEL
- Developing Soft Skills and Personality - NPTEL
- Emotional Intelligence - NPTEL
- Speaking Effectively - NPTEL
- Mortgage Basics
- AWS Cloud Practitioner

Achievements & Awards

- **Award for Successful Project Delivery**
  Awarded for continous dedication and hard work over six months, reflecting exceptional commitment and significant contributions to the assigned deliverables.

Interests

- Working with NGO - Light De Literacy since 2018, which is working in beneficiary of Slum Literacy.
- Content Writing - Poetry