

Parth Kumar

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EXPERIENCE

Project Coordinator

V-Care (IT Solutions Company)

Jan 2023 - Present

Noida, UP, India

- Successfully delivered 35+ projects on time, consistently meeting client expectations.
- Managed 6 BSS projects, aligning objectives with business goals and industry standards.
- Led 30+ website development projects from inception to completion, ensuring functionality and user experience.
- Conducted thorough analysis of client requirements, implementing 12+ enhancements based on feedback.
- Developed a resource management plan that optimized the allocation of team members and tools, reducing project costs by 10% while maintaining high-quality standards.
- Introduced Agile practices in project management, resulting in a 20% increase in team productivity and a 15% reduction in project delivery times.
- Created and facilitated training sessions for new team members, which improved onboarding efficiency and reduced ramp-up time by 30%.
- Collaborated with 5 cross-functional teams to ensure alignment of project deliverables with client expectations.

SKILLS

Technical Skills

Java, Python, MySQL, Google Analytics/Search Console

Business Skills

Agile Methodologies, Project Planning, Stakeholder Management, Risk Management, Resource Allocation, Market Research, Strategic Planning, Requirement Analysis, Conflict Resolution

Tools

Jira, Asana, Slack, Google Suite, Microsoft Office, ClickUp

Soft Skills

Leadership, Team Collaboration, Communication, Decision Making, Client Management

PROJECTS

Billing Support Systems (BSS)

- Directed 6 BSS projects, ensuring alignment with strategic objectives and timely deliverables.
- Coordinated 5 cross-functional teams to develop and deploy innovative BSS solutions efficiently.
- Managed project risks, implementing 10+ proactive measures to maintain quality and stakeholder satisfaction.

Website Development

- Led development of 25+ tailor-made websites, enhancing online presence and user experience for various clients.
- Collaborated with 2 design and development teams to create visually appealing and functional websites.
- Implemented Agile methodologies to streamline project workflows and ensure on-time delivery of these 30+ websites.

Integration Projects

- Led 15+ seamless BSS integrations with payment gateways, websites, and SMS platforms.
- Optimized transactions with 5 payment gateway integrations, enhancing BSS functionality.
- Collaborated on 10+ website and SMS gateway integrations, ensuring smooth data flow.

Client-Specific Software Enhancements

- Implemented 50+ tailored enhancements, addressing client feedback, and enhancing project outcomes.
- Utilized problem-solving and communication to ensure client satisfaction, fostering long-term relationships.

EDUCATION

Bachelor of Technology (CS), AKTU

1st Div, 2023

Intermediate, NJMS, Ghaziabad

1st Div, 2019

EXTRA-CURRICULAR ACTIVITIES

- **Certifications and Training:** Completed a Cyber Security Awareness training Program and earned certification as a Google Certified Digital Marketer
- Actively participate in all office cultural events.

HOBBIES

Volleyball, Blogging, Trading