

# PARUL MATHUR

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## ABOUT ME

### A Certified Scrum Master and Agile Practitioner having 2.6 years of experience with:

Detail-oriented IT professional with 2.5 years of hands-on experience in software development and being a Support Scrum Master. Eager to leverage my strong technical background, problem-solving abilities, and understanding of software development methodologies in a dynamic role as a Scrum Master or Project Manager. Seeking to apply my collaborative approach, communication skills, and passion for delivering high-quality projects within cross-functional teams to drive efficient project execution and achieve organizational goals.

## KEY SKILLS

- User Stories
- Agile Framework & Methodologies – Sprint Ceremonies
- Issue tracking and Collaboration Tools
- Problem Solving
- Scrum
- Stakeholder Management
- Software Development
- Communication

## KEY TOOLS

- Jira
- Confluence
- Git
- MS Excel
- Service Now
- My SQL

## WORK EXPERIENCE

### ACCENTURE

#### PROJECTS:

CLIENT: H&M

(AUG 2021 TO FEB 2024)

#### ROLE: APPLICATION DEVELOPMENT ANALYST

(FEB 2023 TO FEB 2024)

- **Stakeholder Engagement:** Collaborated with Product Owners and Scrum Masters.
- Shadowed the senior Scrum masters and worked as an acting Scrum Master for my team.
- Participated in Sprint ceremonies like Sprint Grooming, Sprint Planning, Sprint review and Sprint retrospective.
- Gained a fair understanding of key Agile metrics such as velocity, burndown charts, and cycle time.
- Diligently addressed issues and requests raised by internal and External Stakeholders.
- Communicated the Progress, Support and Risks to the senior stakeholders regularly.
- Contributed my suggestions/inputs around execution improvements in different team forums.

#### ROLE: APPLICATION DEVELOPMENT ASSOCIATE

(AUG 2021 TO FEB 2023)

- **Hybris Developer:** Delivered code to meet functional and technical specifications.
- Contributed to the logic for enhancing the integrations between H&M and Myntra, facilitating a more up to date sync of data between the two systems, enabling 30% more orders to be processed.
- Gained experience working on E-COMMERCE domain build on Hybris as underlying Tech stack.
- Working knowledge about Implementations of beanshells, Cronjobs, impexes and Queries.
- As on-call, provided fixes for the production issues raised by the client and documented the critical bug fixes approach for team's future reference.
- Participated and contributed to best practices to drive software development lifecycle.
- Participated in brainstorming sessions around bugs, inefficiencies, and potential solutions to the legacy system issues.



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## PROJECTS:

- **Quarter Allotment Web Application:** QUARTER APPLICATION WEB APPLICATION PORTAL using HTML, CSS, JAVASCRIPT
- **Android App Development:** Internshala Trainings certified training on Android App Development. The training consisted of Introduction to Android, World of Kotlin, Android Kick-Off, Higher Order Functionalities and The Final Project modules.

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## EDUCATIONAL AND PROFESSIONAL COURSES:

- **Certified Scrum Master (CSM)®** from Scrum Alliance
- **Certified SAFe®** Agilist
- **B. Tech in Computer Science** from Maharaja Surajmal Institute of Technology, Delhi, India