PRANAV SURESH

Product Manager
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PROFILE

Dynamic and results-driven Product Manager/Product Owner with over 8 years of comprehensive experience in spearheading product development and management. Adept at driving innovative solutions and fostering cross-functional team collaboration to contribute to the technological advancement of organizations. Demonstrates a strong track record in leading diverse teams, initiating transformative projects, and excelling in feature prioritization, grooming, and product design.

EMPLOYMENT HISTORY

Product Owner, CTeBS - Classic Technologies & Business Solutions, Kochi
FEBRUARY 2023 — PRESENT

- Spearheaded a transformative journey as a Product Owner, contributing significantly to various projects and initiatives across diverse domains.
- Successfully completed and Implemented complex permission and security features for Trendz business suite, ensuring enhanced security and user access control.
- Led solutioning and design efforts for critical applications including Warehouse Management, HRMS, and Machine Maintenance, showcasing adaptability and deep business understanding.
- Undertook the monumental task of developing a comprehensive ERP application from scratch, currently in progress, highlighting dedication to driving complex projects.
- Established product team processes including requirements gathering, documentation, user stories, grooming, walkthrough, prioritization, and scrums, resulting in a 37% increase in team productivity.
- Championed user-centric design principles throughout the development process to ensure exceptional user experiences.
- Facilitated communication between development teams and stakeholders, ensuring clear understanding of requirements and expectations.
- Managed backlog prioritization, ensuring alignment with business goals and stakeholder expectations.

Assistant Product Manager, Wipro Limited, Bengaluru
JUNE 2021 — FEBRUARY 2023

- Contributed to the development of baseNXT, a cloud-based Digital Process Transformation platform for 10-plus enterprises.
- Co-created vendor portal and Archival management system for baseNXT.
- Executed product strategy, developed BRDs and PRDs, and balanced product features with business goals and technical constraints.
- Tracked product issues and feedback, created epics, User stories and wireframes.
- Collaborated closely with the technical team and UI/UX Designers to define requirement feasibility, User experience and clarify the product vision.
- Conducted product meetings, Sprint grooming, and walkthrough sessions, validated product demos, and conducted end-user trainings.
- Optimized platform features such as scheduler, workday calendar, SLA, Approval matrix, and analytical reports.

- Managed domain workflows including ZTOM (Zero Touch Order Management) and Accounts Payable - Integrated invoice digitization to invoice processing.

Product Manager, Annasree Anuseva Private Limited,, Thrissur
APRIL 2019 — JUNE 2021

- Developed Annasree Foodie App, exceeding customer revenue goals by 113% within six months.
- Defined product vision and strategy, oversaw daily operations, and conducted pre-sales and marketing activities to drive user engagement and retention.
- Managed project lifecycle from estimation to post-installation services, ensuring adherence to client requirements and quality standards.
- Documented user stories, specifications, and product features into detailed work order to communicate across teams and build mandatory requirements.
- Boosted customer base penetration using creative promotional approaches.
  Worked effectively in fast-paced environments.

Project Manager, Caterlux Electromechanical L.L.C, Dubai
FEBRUARY 2016 — APRIL 2019

- Managed commercial kitchen equipment projects for clients such as Costa Coffee, Jumeirah Group (Burj Al Arab) etc. leading a 15-member technical team to successful project completion.
- Oversaw project lifecycle from estimation to post-installation services, ensuring adherence to client requirements and quality standards.
- Utilized CRM/ERP environments such as SAP and Sage for project management and accounting purposes.
- Implemented strict safety protocols on job sites that reduced incidents significantly over time.

EDUCATION

Production Engineering, University of Calicut
AUGUST 2011 — APRIL 2015

LINKS

https://www.linkedin.com/in/pranav-suresh/

SKILLS

Strategic Planning and Research Skills	Data-Driven Decision Making
Problem-Solving	Roadmapping and Prioritization Skills
Product Knowledge	Adaptability
Leadership and Interpersonal Skills	User-centric design skills
UX/UI Design Principles	Agile Methodologies (Scrum, Kanban)

TECHNICAL SKILLS

Project Management Tools: Jira, Aha, Microsoft Office Suite (Includes tools like Word, Excel, PowerPoint, Outlook), Trello.

Prototyping and Design Tools: Balsamiq, Figma, Visily

Robotic Process Automation (RPA) Tools: UI Path, Automation Anywhere

Data Visualization Tool (Power BI and Tableau)