# SUMMARY

[Shubhang](https://public.tableau.com/app/profile/shubhang.taparia) Taparia

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Detail-oriented Business Analyst with **5 years of experience** skilled in data collection, cleaning, analysis and visualization. Strong communicator able to translate complex data into actionable insights. I have proven track record of successful designing, developing and implementing robust data solutions that drive business insights and support data driven decision making.

**PROFESSIONAL EXPERIENCE**

**Business Analyst, Tata Consultancy Services** | Client: Howmet Aerospace, Pittsburgh PA **Oct 2019- Sep 2023**

* Created highly interactive visualizations in Power BI to derive meaningful and actionable insights from data which slashed incoming critical batch failures of servers and user raised incidents by 15%
* Managed project requests from start to finish (gathering requirements, pulling data, combining reports, extracting insights, and developing presentations)
* Developed comprehensive documentation and facilitate effective communication for stakeholder meetings and senior leadership updates, ensuring seamless collaboration and informed decision-making
* Extracted and analyzed data from accounting systems and diverse sources to deliver comprehensive insights on Key Performance Indicators (KPIs) for informed data-driven decision-making, enhancing organizational efficiency by 45%
* Collaborated directly with cross functional teams to understand business needs and translate those business needs into actionable reports in Excel and Power BI saving 20 hours of manual work each week
* Maintained databases, performed Extract, Transform and Load (ETL) for incoming data from OLTP instances using Oracle database and provided insights to stakeholders in order to meet project requirements
* As an onsite coordinator, performed requirement gathering and oversaw deliverables from offshore development team and Provided maintenance and support for legacy applications along with QA and UAT Support
* Utilized ServiceNow for efficient issue tracking, management, and end-to-end triage, streamlining the resolution process
* Worked with PMO by ensuring Change Initiatives meet business objectives, focusing on identifying process gaps, advice

design changes to the processes and defining new roles & responsibilities

**Business Analyst, Swasan Chemicals |** Mumbai, India **June 2016 – July 2017**

* Analyzed & worked on large data sets to deliver ad-hoc requests made by clients daily using SQL and build interactive reports usingEXCEL that facilitate decision making Automated data processing tasks using SQL Server reducing manual effort by 10+ hours per week
* Provided trends and insights by analyzing KPIs and business metrics to clients to increase business productivity and drive effective decision-making using Excel VLOOKUP, Index and match function, pivot tables.
* Interacted with the clients and stakeholders, gathered requirements, analyzed and interpreted requirements into visualizations dashboards and business reports using TABLEAU leading to an improvement in performance by 21%
* Implemented quality assurance processes to validate data accuracy and reliability ensuring high quality analysis output

# SKILLS

**Analytical Tools and Technology –** SQL, MySQL, PostgreSQL, Tableau, Power BI, MS Excel VLOOKUP, Index and Match, Microsoft Dynamics, Python, R, Azure, AWS, Amazon RedShift, Salesforce, Hive, HDFS (Hadoop), Google Analytics,

**Business Technology** –JIRA, Rally, ALM Octane, SharePoint, ServiceNow

# EDUCATION

* New Jersey Institute of Technology, New Jersey USA **Sep 2017**- **May 2019**

**Master of Science in Business Information Systems (MSc)**

## Gogte Institute of technology, Belgaum India Sep 2012 - May 2016

**Bachelor of Engineering, Computer Science (B.E)**

# CERTIFICATIONS

Google Project Management **August 2022**

Google Data Analytics **June 2023**