



# SHREYAS JOSHI

CSPO | MBA | BE

*"I am a dynamic Product Manager with proven experience in driving innovative product development, leading cross-functional teams, and delivering market-leading solutions. With expertise in product roadmap, project planning, and stakeholder management, I excel at executing digitization strategies for tangible results. Committed to ongoing learning and collaboration, I prioritize building strong relationships for business success."*

## Work Experience: (4+ years)

### Reliance Jio – Product Owner

August 2022-Present

- Working closely with leadership for business requirement gathering and defining product vision, conducting market research, utilizing data-driven insights to prioritize features and owning end-to-end SDLC.
- Proficient in agile and scrum methodologies, managing features on Azure DevOps and Jira for writing user stories.
- Expert in collaboration with stakeholders such as UI / UX teams, solution architects, developers, testers etc., and business functions such as operations, accounting - finance, compliance, legal, etc. for delivering automated commercial processes.
- Designing and approving wireframes and prototyping work on Figma, leading SIT and UAT exercises and sign off the production movements.
- Significant projects:
  - Led the project for **Jio's closed loop wallet** by identifying use cases and defined the product road map.
  - Enabled **automated billing** for Jio Business Messaging
  - Implemented the **innovative payment solutions** on Jio's customer self-care portal such as payments using multiple modes of payments, transaction reversal request automation.

### ICICI Prudential Life Insurance -Business Analyst

March 2021-August 2022

- Understand business needs and deliver practical digital solutions for internal functions like Taxation, Compliance, and Payment Operations.
- Analyze system architecture, draft detailed BRDs, set delivery milestones, and lead review meetings.
- Orchestrate the testing, including system integration and UAT.
- Manage project stakeholders, set clear expectations for deliverables and timelines.
- Monitor post-completion enhancements, review data to prevent/mitigate adverse outcomes.
- Significant Projects:
  - **Taxability** of Key-man insurance in Life Asia
  - **SOP approval system.**



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DOB: 05-06-1995

## IT Skills



(Expert)

Azure DevOps, Tableau, MS  
Excel



(Intermediate to hands-on)

Postman Collection, RP,  
CRM), Figma, SQL



(Beginner to Intermediate)

C++, VB and HTML  
programming

## Amazon (Transaction Risk Investigation Specialist)

June 2020-March 2021

- Identifying and preventing fraudulent activities by assessing various risks like credit risk and fraud risk
- Investigating accounts for security parameters and suspending fraudulent orders and accounts
- Spotting and communicating trends and Modus Operandi of the malpractices and policy abuses to prevent losses due to charge disputes

## Education

Year	Course	Institute	University	Grade/%
2020	Masters in Management Studies –Marketing	Chetana's R. K. Institute of Management and Research, Bandra, Mumbai	University of Mumbai	CGPA 8.73 (Gold medal)
2017	Bachelor of Engineering	Vishwakarma Institute of Information Technology, Pune	Pune University	61.53
2012	H.S.C.	Bal Vidya Mandir Jr. College	Maharashtra	71.67
2010	S.S.C	Bal Vidya Mandir High School	Maharashtra	98.55

## Certifications

Title	Certified by
CSPO	Scrum Alliance
Figma Essentials	Linkedin Learning
SAP Functional Consultant	SAP
SAP Professional Fundamentals	SAP
Business Analysis and Business process Modelling	Linkedin Learning
Tableau A-Z for Data Science on	Udemy