SHAIK WAHIDA

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# SKILLS

**Technical Skills: Soft Skills:**

**DataBase Management**: MS SQL Server, MYSQL • Presentation

**Visualization Tools**: Power BI • Strong stakeholder management

**Programming Language**: Python, Pandas, NumPy, DAX, Power Query • People management

**Data Manipulation**: Data Cleaning, Transformation, Data Visualization • Excellent verbal and written communication

**Other Skills** : Advanced Excel(Vlookup, Pivot)

# EXPERIENCE/PROJECTS

**Cognizant Technology Solutions**

*Data Analyst Oct 2022 – Apr 2024*

**Technologies used:** Power BI, SQL Server

**Description:** Tracked defect age by calculating the duration from identification to resolution; implemented tracking system that reduced average defect resolution time by 40% and improved product quality metrics by 25%.

**Responsibilities:**

* Established a comprehensive reporting system to monitor 20+ critical metrics, resulting in a **30**% improvement in decision-making efficiency and a 15% boost in overall team productivity.
* Extract, transform and load (ETL) data from various sources such as SQL databases, Excel files.
* Streamlined and Analyzed SQL query operations, successfully **reducing processing times by over 50%**, thus enhancing overall database efficiency and response times for business-critical operations.
* Created DAX formulas to perform complex calculations, aggregations, and data manipulations.
* Created interactive and user-friendly dashboards and reports that provide insights.
* Engineered intuitive dashboards and comprehensive reports with Power BI, providing actionable insights that improved operational efficiency by 30% and reduced monthly reporting time by 50%

*Power BI Developer Nov 2021 – Sep 2022*

**Technologies used**: Power BI, Excel

**Description:** The objective of an **FTE dashboard** is for tracking employee work hours and productivity, enabling efficient resource management and informed decision-making.

**Responsibilities:**

* Utilized advanced Excel for data processing and analysis, successfully deploying a quality project for clients, focusing on **efficiency and accuracy in data handling.**
* Established and managed relationships between tables to support accurate and efficient reporting, ensuring data integrity and coherence within the model.
* Designed queries to enhance performance, minimizing load times and maximizing responsiveness.
* Implemented RLS and scheduled refresh in Power BI service.
* Provided workforce metrics for HR and management, reducing false positives by **16%.**
* Collaborated with cross-functional teams to identify business requirements and translate them into data analysis tasks.
* Developed and maintained dashboards, reports, and visualizations using Tableau and Power BI to effectively communicate insights to stakeholders.

**EDUCATION**

**Gouthami Institute of Technology and Management for Women’s Jun 2017 – Jul 2021**

*Electronics and communication Engineering(B.Tech)- 83.3% Proddatur,Kadapa*