

Sharyansh Jain

Business Analyst

Experienced business analyst proficient in gathering and analyzing requirements, designing solutions, and facilitating stakeholder collaboration. Skilled in translating business needs into actionable plans to drive process improvement and organizational success.

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Noida, India

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WORK EXPERIENCE

Business Analyst (Consultant)

CRMNext - Acidaes Solutions Private Limited

10/2022 - Present

Noida, India

Client (SBC Philippines, AUSFB India, NBO Oman, Khan Bank Mongolia)

- Collaborated with stakeholders to gather requirements, analyze existing processes, and design customer-centric solutions.
- Led the transformation of the Customer Individual (Sole) and Non-Individual (Joint) Onboarding Journey with Customer Risk Rating Score Chart (CRRSC).
- Implemented CRM changes to streamline NRI banking processes, specifically focusing on enhancing the ease and efficiency of NRE and NRO account opening procedures reducing efforts by 50%.
- Collaborated with the bank's testing team to prepare comprehensive test cases for the product, ensuring thorough coverage and validation of functionality prior to higher environment deployment.
- Coordinated with cross-functional teams, including product management, development, and quality assurance, to implement upgrades and enhancements.

Business Analyst (Graduate Engineer Trainee)

National Payments Corporation of India (NPCI)

08/2021 - 09/2022

Hyderabad, India

Client (NETC, NACH)

- Engaging in detailed discussions with the operations/product team for project initiation and ensuring a clear understanding of their requirements, objectives, and desired outcomes and accordingly prepare the BRD.
- Worked on new architecture of NETC(National Electronics Toll Collection) which is being used for the toll collection by the IHMCL/NHAI for approx. 1 Million transactions per day
- The project is the source of information for many Government organizations as well, with 20% more efficiency, 33% more fail safe from the previous architecture.
- Led the System Integration Testing (SIT) activities, coordinating with the build team to validate the solution's functionality and adherence to requirements.

Business Analyst(Associate - Business Development)

Leverage Ed-Tech Private Limited

02/2021 - 06/2021

New Delhi, India

Client(Univalley)

- Made mockup design for new engineering Work requests, Statement of Work, Power Point Presentations and providing support during the implementation phase.
- Create enablers for sales executive to sell 2X products as easy as possible.

EDUCATION

Bachelor of Technology (B.Tech) - Computer Science Engineering (CSE)

Amity School of Engineering & Technology (ASET)

08/2017 - 07/2021

GPA: 7.6

SKILLS

SQL Word Excel Powerpoint

Project Management Wireframing

Agile Methodology SDLC JIRA

Data Analysis & Visualisation CRM

Waterfall Scrum Sprint Planning

Requirement Gathering Gap Analysis

Change Management User Story

FSD RFP A/B Testing UML

SOW Use Case SRS BRD

Stakeholder Relationship Management

CERTIFICATES

Certification in Junior Project Manager from BVOP

Certification of Mastery in Python - Zero to Hero from Real Python

Communication Skills by TCSION

SQL from A to Z by Learn SQL

User Innovation & Entrepreneurship by edX

ACHIEVEMENTS

Intel Edge AI Scholarship

Udacity

Silver Medalist in Debate Competition on inter school level

Delhi Public School

Bertelsmann Technology Scholarship

Udacity

LANGUAGES

English

Native or Bilingual Proficiency

Hindi

Native or Bilingual Proficiency

French

Professional Working Proficiency

German

Professional Working Proficiency