Shivam Tyagi

Business Analyst

Professional Business Analyst with 2.11 years of experience skilled with advanced knowledge of project management, documentation, and testing. Adaptable to collaborating with cross-functional teams to gather requirements, streamline operations, and optimize business performance. Seeking to leverage my expertise to help organizations make data-driven decisions and achieve their strategic goals.

Contact

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Ghaziabad, India

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Education

MBA (Finance & Accounting)
Jaipuria Institute of Management, Ghaziabad
2019 - 2021

BBA (Finance & Accounting)
I.T.S College, Ghaziabad
2016 - 2019

Skills

- Figma
- Wireframes
- User Stories
- Jira, Kanban & SDLC
- Microsoft Advance Excel
- Microsoft PowerBI
- Tableau
- Microsoft Office
- Requirement gathering & Requirement Analysis
- Wireframing & Project Planning
- Good Presentation skills
- Test Cases
- User Story creation
- BRD & FRD
- Strong Verbal & Written Communication skills
- Data analysis
- Independent Research Skills

Experience

JANAURY 2021 - PRESENT
Intech Globe Pvt Ltd, Noida (WFH)
Business Analyst
Project Domain: E-Commerce & Healthcare

- Fully involvement in Software Development life cycle (SDLC) from requirement gathering till deployment of the product to the customer.
- Deliver the project on time as per the client need.
- Proposing a new update enhancement feature to the client for ensuring betterment program usage.
- Responsible for creating the document like revise BRDs, FRDs as per client's requirements.
- Build the requirement features, user stories, and maintain backlog with priorities using JIRA platform.
- Conducted, Organized and Participated in all agile practices (Daily scrum, iteration planning, Retrospective activities)
- Familiar with working in Agile Scrum environment, assist in sprint and daily standup call.
- Performed test case reviews and demonstration and assisted UAT testing.
- Ability to breakdown requirements into epics, features and user-stories.
- Experience in gathering client requirements, proposing solutions until the requirements get freeze.
- Discussion with the Quality Assurance team to ensure full status of listed acceptance criteria.
- Creating dashboards and presentations for program review.
- Prioritize requirements as the planned delivery.
- Create conceptual prototypes and wireframes with figma.
- Coordinate with development team for testing and implementations for various releases.
- Experience in writing & reviewing Use Cases as per Business Requirement
- Discussion with the technical team to ensure that the requirements are clear.
- Performed User Acceptance Testing
- Review of functional and non-functional business requirements specification.

Languages Known

- **English**
Full Professional Proficiency

- **Hindi**
Full Professional Proficiency

Interests

- Artificial Intelligence
- Sports
- Hiking
- Financial Market
- Music
- Travelling

Projects

HRMS- ERP solution for enterprise

Compelete solutions for HR operation and employee management
Technology: React.js, Java

Certificates

- **Professional Certificate Program In Data Analytics from CoachX.Live**
  (2023)

- **Power BI Certification Program from CoachX.Live**
  (2023)

- **Excel Certification Program from CoachX.Live**
  (2023)

- **SQL Certification Program from CoachX.Live.**
  (2023)