VIKAS SINGH

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PROFESSIONAL SUMMARY

Seasoned collaborator experienced in meeting needs, improving processes and exceeding requirements in team environments. Diligent worker with strong communication and task prioritization skills.

SKILLS

- Requirements Gathering
- SQL Proficiency
- Stakeholder Management
- Operations Management

- Operations Analysis
- Customer Needs Assessment
- Data Analysis
- Software development life cycle

WORK HISTORY

Senior Executive, 07/2022 - 08/2023

Tech Mahindra – Noida

- Actively participated in team meetings to share knowledge, exchange ideas, address challenges, and collaborate on potential solutions.
- Developed high-quality documentation to support training efforts, helping employees fully understand new systems and procedures.
- Optimized workflow processes to enhance overall productivity and achieve operational excellence.

IT Engineer, 12/2021 - 03/2022

LBSNAA – Mussoorie

- Implemented virtualization technologies resulting in reduced power consumption and improved resource utilization.
- Troubleshot complex technical issues, providing timely resolution to minimize disruptions.

Analyst, 10/2018 - 09/2021

eClerx Pvt Ltd. – Chandigarh

- Identified and resolved problems through root cause analysis and research.
- Streamlined reporting procedures by creating user-friendly dashboards for easy access to key performance indicators.

EDUCATION

BSc.IT (Regular): 06/2017

Graphic Era Hill University - Dehradun

Intermediate: 04/2014

Manava Bharati India International School - Mussoorie

High School: 04/2012

Manava Bharati India International School - Mussoorie

CERTIFICATION

Business Analysis using SQL and Tableau

TOOLS

Tableau Desktop

Alteryx Designer

SQL Server Management Studio

Advance Excel

ACSS

Einstein 360

PROFESSIONAL HIGHLIGHTS

- 4 years experienced professional along with 2+ years of relevant experience in Business Analytics.
- Proficient in SQL Server Management Studio (SSMS), Alteryx and Tableau. Created some of the complex data transformations logics, end to end processing and expert in Data Visualization.

PROJECT HIGHLIGHTS

- Demand Analysis- Cluster Model, Retail, Data Modeler and Visualization expert, Project Management:, For a US based client identified the location for new service plants to be opened basis the demand data available with Latitude and Longitude., Targeted to meet 80% demand in 2 transit day. Generated demand centric clusters using K- Mean cluster in **Tableau** , **Alteryx** , **SQL**

- Macroeconomic Factors Impact Analysis, Retail Sector- Macroeconomic, Project Details, My major responsibility was to assist the modelling team in creating a complex **Tableau** dashboard to demonstrate the modelling features for the macro-economic data., Created complex codes in Tableau for various visualization including data for 11 countries and more than 20 macro-economic data drivers., Assisted meddling team in preparing the data using **SQL** for an Arimax model on Macro economic factors like GDP, Consumer Confidence Index, Household savings, real disposable incomes, Unemployment rate to forecast the growth rate for retail sector in eleven countries, using Oxford

economics data., **Tableau** based complex dashboard, **SQL Server**

- Retail Growth Forecast, Create a Tableau dashboard to analyze and forecast the growth rate of the retail sector in eleven countries. Collaborate with the modeling team to use SQL for data preparation and an Arimax model. Key macroeconomic factors include GDP, Consumer Confidence Index, Household savings, Real disposable incomes, and Unemployment rate, using Oxford economics data for accuracy. **Tableau** for visualization, **SQL Server** for data preparation

Passport Available

Yes

Personal Information

- Father's Name: Mr. Puran Singh
- Date of Birth: 08/20/96
- Gender: Male
- Marital Status: Single