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SUMMARY

- Experienced professional with 4.9 years of expertise in Software Quality Assurance, specializing in Manual Testing and API Testing. Proficient in domains including Insurance, Point of Sale, Ecommerce and ERP systems. Skilled with Magento, Microsoft Dynamics NAV, and Microsoft Dynamics AX. Successfully transitioned to automation testing, earned certification in Automation Testing. Demonstrated ability in independently designing an automation framework for an HRMS project, resulting in a 30% reduction in testing time and a 20% increase in overall efficiency.
- Familiar with all the phases of Software Development Life Cycle (SDLC) and Software Test life Cycle (STLC).
- Good understanding of Agile (Scrum) methodology.
- Knowledge on different Levels of Testing (Unit Testing, Integration Testing, System Testing, Acceptance Testing).
- Familiar with Functional and Non-Functional Testing.
- Familiar with Test Documentation (Test Scenario, Test Case, Test Data, Defect Report, and Test Metrics).
- Knowledge on CMS (Content Management System) like E- Commerce Magento Backend for the E- Commerce Website.
- Knowledge on Magento Payment Gateway like Paypal, Authorize.net, Amazon Pay
- Knowledge on E- Commerce Order Management System.
- Knowledge of performing Mobile Testing on Android and IOS Devices
- Familiar with API Testing using the Postman Tool.
- Knowledge of API Methods like GET, POST, PUT, PATCH, DELETE.
- Knowledge on Different Type of Web Services Testing like SOAP and REST API using Postman Tool.
- Knowledge on Test Automation Tools like Selenium Java and TestNG
- Knowledge on Development of Hybrid Framework using POM (Page Object Model).

EXPERIENCE

QUALITY ANALYST-I, 06/2021 - 10/2023

EBIXCASH PVT. Ltd, Nagpur, MH

Website : <https://ebixcash.com>

Domain : Insurance

Team Size : 2 Business Analyst, 6 Developers & 6 Testers

EbixCash is a financial services company specializing in insurance, digital payments, remittances, foreign exchange, and travel booking.

Project : SmartOffice Integration

- SmartXchange framework is one of the successful, stable and consistent frameworks developed for integration projects.
- Using SmartXchange the users can successfully import data from third party providers into SmartOffice using SmartIntegrator adapters.

Key Projects:

- EbixCRM SmartOffice Integration.
- SmartOffice Pro is a Client Relationship Management software solution of EbixCRM division for international enterprise customers and financial advisors.
- Worked on the following Projects for EbixCRM SmartOffice Integration.
- M-Financial Widget implementation.
- Data Import/Export Projects.

Responsibilities:

- Analyzed the requirement specifications and prepared Test Scenario and Test cases.
- Communication with senior management.
- Coordination with Development team, Corporate Managers, Technical Support Group for Production Support.
- Presentation to Corporate Clients on new enhancements/ bug fixes.
- Performing Integration and Regression testing.
- Involved in preparing daily status report, Bug reporting and tracking.
- Communication with technical teams like Product Management, Database and Hosting Dept.
- Production Support & Preparation of Traceability Matrix.
- Good in Inbound/Outbound process testing.
- Expertise in Bug verification and closing of bug using bug tracking tool iTrack.
- Patch generation and Build deployment.
- Performed API testing using internal tool tested & POSTMAN.
- Ensuring the quality build is deployed throughout the product releasing cycle from Mainstream server to staging and Production servers.
- Worked closely with NOC and hosting groups for correct build deployment.
- Generating & Applying patch.
- Generating build.

TEST ENGINEER - I, 09/2018 - 06/2019

Jiva Info Tech Inc, Hyderabad, TG

Website : <https://www.jivainfotech.com/>

Domain : Ecommerce

Team Size : 1 Business Analyst, 4 Developers & 5 Testers

Jiva Infotech offer services such as e-commerce platforms, digital marketing tools, CRM systems, and ERP solutions to streamline operations and enhance efficiency.

Project : Leatherology

- Leatherology integrated business is made up for its own manufacturing leather facilities & selling leather products to the Customer with its beautifully designed monogram or providing handcrafted personalized leather products.

Project was divided in the following parts:

- Customer
- Product
- Orders
- Invoice

Responsibilities:

- Gathering Requirement communication with BA.

- Prepare & Review Test cases, Test scenarios, Test Execution, Defect reporting, Defect Analysis & Tracking till closure.
- Performing functional, Regression, Browser compatibility testing, Smoke, Sanity testing for every new release.
- Review product design specifications and ensure they meet client's requirements.
- Verifying data exchange between Magento & Microsoft dynamics NAV like Data Sync, Order Processing, Customer Management & Product Catalog Management.
- Conducted E-Commerce Database testing on Magento platform and maintained seamless coordination with the Product Management and Development team to derive test requirements.
- Performed Magento backend & front end testing in the project verifying:
 1. Products: Add, edit, organize.
 2. Orders: Process, invoice, ship.
 3. Customers: Manage details, orders.
 4. Content: Create, edit pages.
 5. Promotions: Setup discounts

ASSOCIATE TEST ENGINEER, 04/2017 - 08/2018

EffiasoftPvtLtd, Hyderabad, TG

Website : <https://effiasoft.com>

Domain : POS

Team Size : 3 Developers & 3 Testers

EffiaSoft provides business management software solutions, including POS systems, inventory management, billing, CRM, to streamline operations and improve efficiency for businesses across industries.

Project : Just Billing POS Billing Software

Software was divided in the following parts:

- Customer
- Product
- Inventory
- Sales
- Purchase
- Expenses & Payments
- JustBilling Software is made up for Retail & Restaurants, introduced to manage Customers, Inventory, Sales, Purchase, Expenses and Payments.
- Performing functional, Regression, Browser compatibility testing, Smoke, Sanity testing for every new release.
- Logging & tracking the defects and Coordinate with software developers.
- Involved in preparing the Daily Status Report, Defect Tracking Report, Requirement Traceability Matrix.
- Defect finding with root cause analysis.

SKILLS

Automation Testing :

- Selenium WebDriver
- TestNG
- RestAssured
- BDD Cucumber
- Jenkins
- Maven

- Microsoft Dynamics AX

- Microsoft Dynamic NAV

Project Management Tool :

- Trello

Testing :

- Manual Testing
- API Testing

- Page Object Model (POM)

Performance Testing :

- JMeter

Programming Languages :

- Core Java

- SQL

Version Control and Collaboration :

- GitHub

- WinCvs

API Testing :

- Postman

Logging :

- Log4j

E-commerce Platforms :

- Magento

ERP Systems :

- Automation Testing

- Performance Testing

Defect Management Tool :

- JIRA

Skills:

- Requirement gathering

- Magento 2

- Order Management

- Return Management

- SDLC & STLC

- Android & iOS app testing

- Functional/Regression/Smoke/Sanity/
UAT/Black Box/UI

- Working with DevOps & Agile
Methodology

- Reporting

- Independent Working

CERTIFICATIONS

Diploma in Software Testing with Grade A with Manual & Automation Testing.

- Certified from Mind Scripts Pune on 5th March 2017.

EDUCATION

Pune University, Mitsom College, Kothrud, Pune, MH, 2016

MCA: Computer application

SRTM University, MGM's CS & IT College, Nanded, MH, 2013

BCA: Computer application

Maharashtra Board, Chandrabhanu Sonawne College, Latur, MH, 2010

HSC

Maharashtra Board, VPSH School, Purna, MH, 2008

SSC

ACCOMPLISHMENTS

- **Designed Automation Framework:** Designed and implemented automation framework for HRMS project, enhancing testing efficiency.

LINKDIN PROFILE

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GITHUB URL

<https://github.com/SnehlataK>