



Subha Lekshmi J Nair

New Babu Building, Flat No:202, Deira, Dubai

+971581817701

96jnair@gmail.com

[linkedin.com/in/subhalekshmijnair/](https://www.linkedin.com/in/subhalekshmijnair/)

PROFESSIONAL SUMMARY

An analytical, result-oriented Quality Assurance professional dedicated to understanding customer needs and concerns, with a strong knowledge of quality assurance processes, seeking a position within a fast-paced company. Experienced in working on projects in Management and Banking domains, executing test cases, identifying and resolving issues, and analyzing test results.

Expertise in Agile methodology, software requirements review, and test script execution with an experience of 3 years. Proficient in detecting and tracking software defects, ensuring functionality, performance, reliability, stability, and compatibility with other systems. Detail-oriented with strong IT skills, meticulous approach to work, and ability to contribute to team efforts.

Adept at leading a team and training technical experts with a proficiency to develop and execute strategic plans for business growth even under pressure. Dedicated leader and team player with an entrepreneurial mindset and advanced technical skills. Excellent communication skills, and a commitment to thorough task completion, with a zeal to exceed expectations with perfection.

EMPLOYMENT HISTORY

- **QA Engineer, Datafloat Technologies India Pvt Ltd. Kochi, Kerala**
(Feb. 2022 – Aug. 2023)
 - Worked in Roadway Toll Management, completing two projects, Sandag and WSdot, for ETAN Tolling Technology.
 - Conducting routine inspections and quality tests, including analysing test results, and detecting and tracking software defects and inconsistencies
 - Utilizing Agile Methodology for efficient project management and delivery.
 - Identifying and resolving workflow and production issues, collaborating with superiors to address these, and proposing effective solutions.
 - Participating in design reviews, providing valuable input on requirements, product design, and identifying potential problems.
 - Reviewing software requirements, preparing comprehensive test scenarios, writing test scripts, and executing manual and automated tests to verify system functionality and performance.

- **QA Engineer, Azentio Software Pvt Ltd. Kakkanad, Kerala**
(Aug. 2020 – Feb. 2022)
 - Experience in iMAL Islamic Banking, focusing primarily on IIS and ITRS Projects.
 - Executed test cases under varying circumstances, and documented and evaluated test results, enabling process improvement.

- Reviewed and enhanced test procedures, developing effective test scripts to optimize testing efficiency.
 - Processed product reviews and addressed the development team of defects and errors for timely resolution
 - Monitored efforts to resolve product issues, tracking progress and ensuring timely delivery.
 - Responsible for implementing error-fixing plans, ensuring functionality, performance, reliability, stability, and compatibility with other systems
- **Digital Marketing Analyst, Make Our Moments Pvt Ltd. Aluva, Kerala**
(Jul. 2018 - Oct. 2019)
 - Developed and implemented content initiatives to launch impactful blogs, video content, and engaging social media profiles.
 - Initiated result-oriented approaches for the generation of leads and significant inbound marketing results.
 - Utilized tools such as Google Analytics, Google Webmaster, Google AdWords, and report generation to set and track goals effectively.
 - Demonstrated exceptional communication and relationship-building skills, fostering strong connections with clients and colleagues.
 - Encouraged team collaboration to achieve excellent customer satisfaction and foster a positive work environment.
 - Groomed the ability to effectively communicate ideas, strategies, and objectives to cross-functional teams, ensuring successful project execution.

PROFESSIONAL ACCOMPLISHMENTS

- Completed **The Fundamentals of Digital Marketing** certified by Google Digital Garage

PROFESSIONAL SKILLS

- Expertise in testing tools, including SoapUI and ReadyAPI
- Skillful in bug tracking tools, specifically Jira and Target process
- Meticulous working approach with precision
- Solid technical proficiencies
- Team leadership / management
- Self-motivated with strong interpersonal skills

EDUCATION

- **Gurudeva Institute of Science & Technology (GISAT), Kottayam, Kerala**
(Bachelor of Technology – Computer Science Engineering, 2018)

ACADEMIC ACCOMPLISHMENTS

- Attended a seminar on **Emerging Trends in Networking** at GISAT, Kottayam

TECHNICAL SKILLS

- Bug tracking systems like Jira, Traget Process
- API testing APIs with tools like ReadyAPI, or SOAPUI
- Programming languages such as Java
- Data structures and algorithms
- Basic Knowledge in test automation frameworks and tools such as Selenium
- Database management systems like SQL, MySQL
- Operating systems concepts, networking protocols and software development methodologies

Personal Profile

- Date Of Birth : 17-03-1996
- Marital Status : Single
- Nationality : Indian
- Visa Status : Visit-Visa
- Languages : English, Hindi, Tamil, Malayalam

References available on request