

# Ms. Trupti S. Shinde

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**Summary:** My overall experience consists of 2 years, and I am seeking a challenging position in Business Analyst and Project Management where I can use my skills

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## Experience

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**Xceedance Consulting Pvt Ltd. Pune, India Analyst Programmer 12/2021 to 05/2023**

- Created comprehensive BRD and FRD for an insurance product, aligning business goals with tech capabilities for seamless integration and functionality.
- Conducted a thorough backtracking analysis to identify the root cause of issues within the Duck Creek system.
- Conducted detailed requirement gathering sessions to understand and document user needs within the Duck Creek platform.
- For development teams to understand the project requirements, user stories are written.
- Created detailed flowcharts to visualize system processes and identify areas for optimization.
- Utilized SQL for data analysis, extraction, and reporting to support decision-making processes.
- Developed tableau data visualization using tableau desktop.
- Conducted system testing and worked closely with QA teams to ensure the reliability and accuracy of implemented solutions.

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## Project Experience

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**Client Name: Berkshire Hathaway Specialty Insurance Company (BHSI)**

**Roles and Responsibilities:**

- Ensure clear communication between development teams and business stakeholders by maintaining comprehensive documentation.
- Proactively monitored server activities, preemptively addressing issues to uphold seamless project operations.
- Manage the project lifecycle with full ownership while providing business solutions and ensuring client satisfaction.
- Conducted user acceptance testing (UAT) and provided support during the implementation phase to ensure successful project delivery.
- Prepared and delivered training sessions to end-users, facilitating smooth adoption of new systems and processes.

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## Technical Skills

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- BRD & FRD
- SQL,
- Jira
- Data mapping
- Tableau and PowerBI
- Requirement Gathering
- Excel
- Data Modelling
- Agile & SDLC

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## Education

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- VIIT Pune BE (Computer Engineering): CGPA: 7.96 (2020)**
- Diploma (Computer Engineering): Percentage: 84.06% JSPM Pune (2017)**
- SSC: Sadhana School Pune. Percentage: 86.60 (2014)**