

VARSHINI SUBRAMANIAN

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SUMMARY

Experienced Implementation Associate with 2.5 years of diligent work history, showcasing exceptional technical expertise in software and application management, adeptness in handling complex tasks, proficient project management skills and a strong aptitude for client collaboration and time management. Skilled in utilizing client requirements into impactful solutions, encompassing software implementation, system requirements and conducting both functional and usability testing. Known for hard work, excellent customer service, multitasking capabilities and efficient time management. A dedicated team player focused on equitable task allocation in group projects, with a commitment to achieving shared objectives. Committed to providing each client with a positive and memorable experience.

SKILLS

- HIS
- EMR
- Requirements Gathering
- Documentation Management
- Project Scheduling
- Configuration Management
- Project Documentation
- User Training
- Teamwork and Collaboration
- Task Prioritization
- Workflow Analysis
- Customer interaction
- Customer requirements analysis
- Software Development Lifecycle
- Jira
- Scrum

EDUCATION

Master of Hospital Administration

Dr. N.G.P Arts and Science College

Jan 2021

Diploma in Hospital Records Management

Dr. N.G.P Arts and Science College

Jan 2020

Bachelor of Medical Equipment Technology

Avinashilingam Institute for Home Science & Higher Education for Women

Jan 2019

HSC

Swamy Vivekananda Matriculation Higher Secondary School

Jan 2016

SSLC

Sri Nachiyar Matriculation School

Jan 2014

EXPERIENCE

Implementation Associate - Healthcare IT

Aosta India Private Limited | Coimbatore, TN | Dec 2021 - Current

- Assisted in the development of project plans, including timelines and milestones for successful software implementations.
- Conducted client meetings to discuss project status, identified risks and issues and proposed solutions.
- Provided technical support to clients during implementation process to ensure a smooth transition from existing systems to new applications.
- Monitored progress of projects against timeline goals and provided regular updates on progress to management.
- Resolved any customer inquiries or complaints that arose during the implementation process in a timely manner.
- Identified areas for improvement within the software implementation process and made recommendations for changes accordingly.
- Analyzed requirements documents from customers to determine scope of work needed for successful implementations.
- Worked closely with developers on customizations needed based on customer requests.
- Developed and managed project plans while providing status updates to management.
- Supervised multiple projects from project start through delivery by prioritizing needs and delegating assignments.

PROJECTS

Client Details - HIS Implementation

- Jagadguru Kripalu Yoga and Naturopathy Hospital (JKYT), Odisha - Cloud
- Meenakshi Mission Hospital & Research Centre (MMHRC), Madurai - Cloud
- Medya Medical Centre (MMC), Iraq
- Indiana Hospital & Heart Institute (IHHI), Bekal
- Levo Healthcare, Chennai - Cloud
- Alfacare Hospital, Chennai - Cloud

PRODUCTS HANDLED

Hospital Management System

BackBone Hospital Management System is a patient-centric application with over 25 modules that fit every functional dimension of the hospital. Being smart and enriched with advanced technologies, BackBone Hospital Management System is suitable for all hospitals irrespective of the bed size.

Laboratory Management System

BackBone Laboratory Management System is a robust and a complete laboratory platform that can provide support to any HIMS for a hospital or can be efficient for a standalone lab as well. The BackBone LIMS suite is a web-based system which can be integrated with unidirectional as well as bidirectional lab equipment.

Pharmacy Management System

BackBone Pharmacy Management System is a robust platform for any Hospitals or standalone Pharmacy Establishment to set up the Wholesale or Retail platform with consummate ease. It is one of the comprehensive modules handling complex integration needs like CIMS, Drug Database, etc.

Mobile Applications

BackBone Mobile Dashboard is a BI tool for the management to track the real time performance of the hospital across various dimensions. With use of attractive data visualizations, it simplifies the complex data sets and provides the hospital's performance across various departments in a graphical view. Its data management helps the hospitals to increase the revenue and patient count by facilitating the patient follow ups. The indicators displayed in the dashboard are open to customization as per client's requirement.

Backbone Telemedicine

BackBone Telemedicine solution helps Hospitals to provide Consultation to patients through video and digital platforms so that the patients can avail the diagnostic services remotely on their comfort.

STRENGTHS

Demonstrated problem solving, independent thinking, and analytical skills Exhibits good listening and comprehension skills Strong results orientation (prioritizing tasks from multiple sources in a fast-paced environment) Communicates challenges to the appropriate internal service partners to ensure positive ongoing client experiences.

DECLARATION

I, Varshini Subramanian, hereby declare that the information contained herein is true and correct to the best of my knowledge and belief.