Vidha Vishwas

Quality Analyst Engineer

Contact

Address
Dubai, UAE 122002

Phone
+91 9521476397

E-mail
shruti8875@gmail.com

LinkedIn
https://www.linkedin.com
/in/vidha-vishwas-87909914b

Websites, Portfolios, Profiles

- https://www.linkedin.com
/in/vidha-vishwas-
87909914b

Skills

Testing types: Manual Testing and Salesforce testing

Automated Testing Tools : Selenium Basic

Highly skilled and detail-oriented Quality Assurance (QA) Specialist with over 5 years of experience in manual testing within diverse industries. Adept at developing comprehensive test plans, executing test cases, and identifying defects to ensure the highest standards of software quality. Proven track record of improving product reliability, enhancing user satisfaction, and streamlining QA processes through effective collaboration with cross-functional teams. Proficient in various testing tools and methodologies, with a strong commitment to continuous improvement and staying current with industry best practices.

Work History

2023-10 - Current

QA Engineer

Metacube Software Pvt Ltd

- Very Good understanding of the Software Development Life Cycle (SDLC)
- Good knowledge in Software Testing Life Cycle (STLC)
- Knowledge in Testing Methodology, agile model
- Experience in preparation of Test case using TestNg tool
- Good knowledge in Re-testing and defects fixed by the developer
- Knowledge in Test design techniques like Equivalence Class Partitioning and Boundary value analysis
- Experience in requirement validation, functional, integration
- Expertise in Defect Life Cycle / Bug Life Cycle
- Experience in Smoke Testing, Sanity Testing and Functional Testing, end-to-end application testing
- Knowledge in Adhoc Testing, Acceptance Testing, performance testing
- Knowledge in database testing on manual techniques
- Experience in Data migration testing on Salesforce
- Knowledge in workfusion
- Knowledge of AWS solution Architect

Block Project-
Block's inaugural product Square is a credit card paymnt platform which enables small and medium-sized businesses to use smartphones or

Testing Framework : TestNG, Workfusion

Bug Tracking Tools : JIRA and Bitbucket

API testing- Postman

Mobile testing- Android and IOS testing

Knowledge of AWS and Azure

Knowledge of Unix/Linux command-line operations and shell scripting

Ability to diagnose and resolve issues related to computers, servers, networks, and software applications.

User Acceptance Testing

Test-driven development

Quality Assurance

Root Cause Analysis

Six Sigma Methodologies

Engineering support

CRM Software

tablets as point-of-sale registers and to manage operations such as bookings, eCommerce, inventory, payroll, shift schedules, banking, and borrowing business loans. Block's portfolio includes Cash App, which offers peer-to-peer transactions, direct deposits, a savings account, a debit card, investing in stocks and Bitcoin, a tax filing service, and personal loans. Block also owns Afterpay, a buy now, pay later service; TBD, a decentralized web platform targeting decentralized finance and Bitcoin; Tidal, a subscription-based music streaming service; and Weebly, a web hosting provider. Managed the Customer support Project with around 100 plus customers.

Chubb Project-

Performed manual testing using tools like Postman, SQL database, workfusion, Duckcreek. I was responsible for providing support during UAT testing and Supervise Production. For bug tracking and logging the testing efforts jira was used. Performed API testing along with testing in Workfusion which is a Platform that uses Robo Framework. I have experience in working with business processes, control towers and data stores. Collaborated closely with cross-functional teams & business analysts to gather requirements, define technical specifications, and supported business in seamless testing. Given demo to Business with around 20 plus end users.

2021-01 - 2022-10

QA Engineer

Digiversal

- IVET project-
- As a QA Engineer in the iOS and iPad animal farming application project, held dual responsibilities encompassing unit testing and Compatibility testing. In the realm of unit testing, My role was to entailed meticulously assessing individual components and modules of the application to ensure the functioned in accordance with design specifications. Additionally, conducted extensive Compatibility testing, validating the application's seamless performance across various iOS devices and iPad models, accommodating diverse screen sizes,

resolutions, and configurations.

2020-01 - 2021-01	**QA Engineer**

DianApps Technology

Uber Iris-

I ensured that the Uber extension seamlessly integrated with Chrome browsers and effectively established connections with customer support services. My duties encompassed verifying the automated recording of customer interactions for accurate data capture.

NOZL Project-

I actively participated in the crucial phase of Unit testing, rigorously evaluating component functionality to guarantee their seamless operation within the project. Simultaneously, I took on the role of creating tickets for sprint planning, aiding in the organization and tracking of project tasks and milestones

Education

2015-05 - 2019-05	**BTECH: Cloud Computing And Information Security**

Poornima University - Jaipur

2013-04 - 2015-05	**Secondary Schooling**

ST. Karens High School Patna - Patna, India

Certifications

Network Bulls, 06/10/17, Networking Training in CCNA

Redhat, 01/12/18, Redhat Certification (RHCSA)

Software testing training, Udemy

Selenium Automation Testing, Udemy

UX Personas for Salesforce, TrailHead