



DHANYA SUSAN ALEX

Application Support Engineer

Application supportengineer with over 3 years of experience in IT industry.Accomplishedin overseeing day-to-day operations and fostering relationships with customers and clients for sustained businessgrowth.Proven track record in exceedinggoal, growing business,and expanding territories.

Contact



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Education

- **MTech Electronics and Communication Engineering (2018)- APJ Abdul Kalam Technological University**
- **BE Electronics and Communication Engineering Anna University Chennai.**

KEY & TECHNICAL SKILLS

- MS Office Suite
- WPM:90
- OperatingSystems:Linux,Windows
- Version Control : GIT
- ContinuousIntegration Tools:Jenkins
- Scripting Languages: Shell
- Configuration Management Tools Ansible
- CloudEnvironment:AWS

Containerization Tool :Docker

Language

English

Hindi

Experience

2018 - 2022

WIPRO TECHNOLOGIES,BANGALORE

Application Support Engineer

- Manages schedules, organizes office functions, and oversees daily operations of office
- Building Applications Interfaces with IT AWS Cloud Resources like EC2, EBS, AMI's, ELB, Auto Scaling, Cloud Front, Cloud watch, SNS, S3 and Glacier.
- Proficient with containerization tool like docker.
- Renegotiate vendor contracts, implement office supplies inventorycontrol, and standardize office ordering procedures. Implement cloud-based data management system, utilize CRM to its full potential.
- Worked with version/source management tools like GIT to track changes in code.
- Expertise on Amazon Web Services creating EC2 Instances and configuring all necessary services.

Certifications

- Presented a paper titled"Face Recognition based Lecture Attendance System" and got awarded for the participation in the IETE Sponsored Second National Conference of 'Advanced Communication and Electronics System (NCACES'15)' at Rohini College, Kanyakumari on March 2015.
- Presented a paper titled "Intelligent vehicle accident prevention system "for two wheeler and got awarded for the participation in the IETE Sponsored Second National Conference of 'Advanced Communication and Electronics System(NCACES'15)' at Udaya College,Kanyakumari.

Projects & Industrial Trainings

- Leakage Detectionin Malarial and Diabetic Retinopathy usingMATLAB and SVM
- Application of an improved wavelet threshold denoising methodin heart signal.
- Intelligent Vehicle Accident Security Prevention System.
- Published IEEE journal on 27-05-2018 IEEE Conference held at COCHIN and presented paper named "ACTIVE CONTOUR LEVEL SET SEGMENTATION FOR LEAKAGE DETECTIONIN RETINAL DISEASES".

Declaration

I hereby declare that the information furnished above is correct to the best of my knowledge.

Dhanya Susan Alex