

**B Gopal – Immdiate Joiner – currently in UAE with Tourist Visa**

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**Personal Details**

**Gender:** Male **| Nationality:** Indian **Marital Status:** Married **| Date of Birth:** 07-June-1982

***Address:*** *Flat 149, ABS Al Khail Heights, Al Quoz 4, Dubai, UAE.*

**PROFILE SUMMARY**

* An accomplished and technically competent **PMP, SCRUM, ITIL, Lean Six Sigma Certified** **Director of Programs and Projects** with **over Eighteen Years** of experience in **managing projects** from **project initiation, planning, execution, monitoring, controlling** and **concluding / closing** the **project** by efficiently **leading a team** of **more than three hundred resources** in **IT Industry**
* 10+ years of experience in project management and 8+ years of experience and hands-on on various development environments.
* 9+ years working with CITI bank on various part of its applications in Transactional, Corporate, Risk, Operational, Mobile Banking, Internet Banking, and Payment processing domains also worked in Volpay a payment processing product as implementation manager for egypth customer.
* 4+ years in HRMS (PS) domain knowledge and 4+ years in ERP and Logistics domain expertise.
* 10+ years of experience in various product development and support experience and 8+ years in non product development and support experience.
* Dexterous in all phases of the project management life cycle including Integration Management, Scope Management, Schedule Management, Cost Management, Quality Management, Human Resource Management, Communication Management, Risk Management, Procurement Management and Stakeholder Management
* Exceptional track of effectively delivering over a hundred projects/nearly fifty programs in various programs and portfolios
* Adroit in a range of domains including Banking – Cash@will, Various applications of CITI Bank, Volpay, Human Resource Management Systems – People Soft, BOUI, Workday, ERP - Orion, Alfin, Almark, Geninc, Healthcare, Logistics, Energy and Utilities, Websites and Mobile Applications
* Deft in Stakeholder Management, Customer Management, Resource Management, Revenue Management and Recruitment
* Having Strong knowledge regarding Project management methodologies (traditional & agile), good acquaintance to Project management tools and Web, Mobile App release mechanisms.
* Deep expertise in Scrum, Kanban, Pair Programming along with Agile Scrum Certification
* Holding Strong technical knowledge to work with multiple teams across the bank and should be able to understand the application architecture.
* Very good knowleged and understnaind of the infra connectivities and third party integrations to enable end to end communication.
* Adept in transforming business strategy into IT strategy and ensuring that IT systems are in sync with the business needs
* Competent in Product Management and Project Management with expertise in PMLC, PDLC, SDLC and TDLC
* Noteworthy track of rewards and awards for efficient delivery of error-free code and project delivery
* Remarkable achievement of maintaining a CSS level of above six on a scale of one to seven for three consecutive years
* Profound expertise in ensuring compliance with industry regulations, data governance, security standards, and best practices
* Experienced in fast paced, challenging environments.
* Good understanding to the technical application security, compliance and audit requirements.
* Hands-on experience in implementing complex projects/programs.
* Experience in coaching and coordinating agile delivery squads to deliver solutions as efficiently as possible.
* Ability to work with business stakeholders to ensure requirements are delivered and to ensure customer satisfaction.
* Working with WFM (Work Force Management), TA (Talent Acquisition), VM (Vendor Management) team to fulfil the resource requirement and staffing demands
* Identify the resource requirement for projects under various programs and portfolio requirement to set up the project team to start the projects
* Leading, mentoring, and managing a diverse team of project management teams, pool of tech, non-tech professionals with various skillsets on a fostering a collaborative and high-performance work environment
* Create and maintain the PMP (project management plan) and other required process for example (Delivery Health Assessment, Senior Management Review, PWPA (Project work performance audit)) other process to monitor and control the project, program and portfolio
* Develop and optimize the processes to enhance efficiency, responsiveness, and the overall customer experience
* Defining and tracking KPIs for the team, regularly reviewing and taking action to meet or exceed performance goals
* Performing feasibility study, sizing, scaling and implementing strategic plan for implementing changes
* Ownership on driving through proposal submission to bidding and getting signed with MSA and SOW’s by coordinating various teams such as financial, legal and other technology teams etc
* Responsible for assuring Revenue, Margin, ACM, PCM and PAT for the portfolio programs
* Financial management and tracking contractual commitments across programs and projects for portfolio programs
* Work with project teams to prepare and improve programs / projects, SLAs / KPIs, reports / dashboards
* Monitor SLAs/KPIs performance across programs / projects and inform senior leadership
* Drive and monitor account improvement / margin improvement initiatives across programs and projects
* Evaluated and approved architectural changes for the implementation of controls
* Executed development, support, migration, implementation, product development, customer projects and testing projects
* Collaborated with architect team members, business teams, solutions teams, data team, infra team, cloud team and implemented the architectural modifications

**AWARDS**

* Epic Squad Award at LTIMindtree - 2024
* Star Award from Shell Japan - 2022
* Gold Award for Client Value at AON Hewitt - 2013
* Best Performer Award at Nucleus Software Exports Ltd. - 2010

**ONSITE**

* Three times to Singapore from Nucleus software exports limited during 2010

**TECHNICAL SKILLS**

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| **Cloud Platform** | **:** | AWS, Azure Data, Azure, IAM, Snow Flake |
| **Programming Languages/Web** | **:** | SQL, PLSQL, Advanced PLSQL, Java, Hibernate, Spring, Rest API, **Python** |
| **Front End Application** | **:** | Oracle Forms and Reports (6i, 9i & 10g), Java, Spring, Hibernate, .Net Family |
| **Operating System** | **:** | Windows Family, Unix & Linux Family |
| **DB Versions** | **:** | Oracle 8, 8i, 9i, 10g, 12c, mongo, sql server 2005, DB2 9.1, Hive 2.x,Postgresql |
| **DB Tools** | **:** | SQL Developer, PLSQL Developer, SQL Tools, TOAD, DB Viewer |
| **Reporting Tool** | **:** | Business Objects, BOXI R2, Crystal reports XI, Micro strategy11, Qlikview11 |
| **Data /Migration /Integration** | **:** | Talend, Abinitio, Informatica (V9), Informatica 10.2 - Big Data Management |
| **Source Control Tools** | **:** | Clear Case, MS-Visual Source Safe, SVN, Stash, GIT, GIT Lab |
| **UNIX Tools** | **:** | SSH, Secure FX, Secure CRT |
| **Quality Tools** | **:** | HPQC, QTP, ISTQB |
| **Document Tracking System** | **:** | Lotus Notes, SharePoint, One Drive, Confluence |
| **DevOps Tools** | **:** | Jenkins, Junit, Kubernetes, Docker, OpenShift |
| **Management /Tracking Tools** | **:** | Maestro, Service Now, RLM, MPP, XPlanner, JIRA |
| **Data Modelling /Architect Tools** | **:** | Erwin Evolve, Toad, ER/Studio |
| **IDE /Build Tools** | **:** | Eclipse, Maven, Apache Camel |
| **ETL Tool** | **:** | Informatica Power Center 7.x/8.x/9.x,10.x, DataStage 8.7 |

**CERTIFICATIONS**

* PMI Certified Project Management Professional
* Exin Certified Agile Scrum Master | Certified Prince 2 Practitioner | ITIL V3
* TOGAF Certified Enterprise Architect Practitioner
* GenAI Foundation Certified by LTIMINDTREE
* Data Governance Certification in GDPR
* AWS Certtified Solution Architect Associate.
* Oracle Certified Professional and Expert in SQL, PLSQL, DBA, Forms and Reports
* Sansbound Certification in MCSE, CCNA and CCNP
* MSME Certification in Hardware and Networking
* Certification in Performance Tuning from ISQL Global
* Certified in CISSP from Knowledge Academy, Udemy, Linkedin
* Certification in Lean Six Sigma
* You can find 100+ certifications completed in LinkedIn and Udemy Learining portal from my Linkedin Profile.

**CAREER TRAJECTORY**

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| **Organization** | **Designation** | **Role Play** | **From - To** |
| Mindtree Later Changed as LTIMindtree, India | Director - Programs and Projects | Program and Portfolio Manager | 26-07-2021 **-** 07-08-2024 |
| Volante Technologies India Pvt. Ltd., India | Project Manager | Senior Implementation Manager | 09-06-2020 **-** 12-Jul-201 |
| L&T Infotech Latter Changed as LTI and now it is LTIMindtree | Project Lead | Project Manager, Scrum Master, Senior Project Manager | 24-08-2015 **-** 08-06-2020 |
| AON Hewitt, India | Ind Developer Analyst II | Tech Lead, Implementation Manager | 06-06-2011 **-** 21-08-2015 |
| Nucleus Software Exports Ltd., India | System Analyst | Team Lead | 03-05-2010 **-** 03-03-2011 |
| Axis HR Deployed to Nucleus Software Exports Ltd., India | Sr Associate Developer | Senior Developer | 28-04-2009 **-** 02-05-2010 |
| Third Binary Alternatives, India | Senior Software Engineer | Senior Developer | 08-10-2007 **-** 27-04-2009 |
| 3i - Infotech Ltd., India | Consultant | Developer | 31-08-2006 **-** 24-08-2007 |

**TRAINING ATTENDED LTIMINDTREE**

Architectural Challenges and Solutions | AI | Azure Data Factory | Azure Synapsis | Azure Data

**EDUCATION**

* Executive Program in Leadership and Change Management from Indian Institute of Management, Trichy, India - 2022
* Post Graduate Diploma in Computer Applications from University of Madras – Chennai, India - 2012
* Master of Business Administration in International Business from Annamalai University – Chidamabaram, India - 2012
* Master of Computer Application from University of Madras – Chennai, India - 2008
* Bachelor of Science in Computer Science from Jawahar Science College from University of Madras – Neyvelli, India - 2003