



B Gopal – Immediate Joiner – currently in UAE with Tourist Visa

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Personal Details

Gender: Male | Nationality: Indian

Marital Status: Married | Date of Birth: 07-June-1982

Address: Flat 149, ABS Al Khail Heights, Al Quoz 4, Dubai, UAE.

PROFILE SUMMARY

- An accomplished and technically competent **PMP Certified Director of Programs and Projects** with **over Eighteen Years** of experience in **managing projects** from **project initiation, planning, execution, monitoring, controlling and concluding / closing the project** by efficiently **leading a team of more than three hundred resources in IT Industry**
- 10+ years of experience in project management and 8+ years of experience and hands-on on various development environments.
- 9+ years working with CITI bank on various part of its applications in Transactional, Corporate, Risk, Operational, Mobile Banking, Internet Banking, and Payment processing domains also worked in Volpay a payment processing product as implementation manager for egypt customer.
- 4+ years in HRMS (PS) domain knowledge and 4+ years in ERP and Logistics domain expertise.
- 10+ years of experience in various product development and support experience and 8+ years in non product development and support experience.
- Dexterous in all phases of the project management life cycle including Integration Management, Scope Management, Schedule Management, Cost Management, Quality Management, Human Resource Management, Communication Management, Risk Management, Procurement Management and Stakeholder Management
- Exceptional track of effectively delivering over a hundred projects/nearly fifty programs in various programs and portfolios
- Adroit in a range of domains including Banking – Cash@will, Various applications of CITI Bank, Volpay, Human Resource Management Systems – People Soft, BOUI, Workday, ERP - Orion, Alfin, Almark, Geninc, Healthcare, Logistics, Energy and Utilities, Websites and Mobile Applications
- Deft in Stakeholder Management, Customer Management, Resource Management, Revenue Management and Recruitment
- Having Strong knowledge regarding Project management methodologies (traditional & agile), good acquaintance to Project management tools and Web, Mobile App release mechanisms.
- Deep expertise in Scrum, Kanban, Pair Programming along with Agile Scrum Certification
- Holding Strong technical knowledge to work with multiple teams across the bank and should be able to understand the application architecture.
- Very good knowleged and understnaind of the infra connectivities and third party integrations to enable end to end communication.
- Adept in transforming business strategy into IT strategy and ensuring that IT systems are in sync with the business needs
- Competent in Product Management and Project Management with expertise in PMLC, PDLC, SDLC and TDLC
- Noteworthy track of rewards and awards for efficient delivery of error-free code and project delivery
- Efficient in Hybrid, Agile-Lean, Kaban, Pair Programming, Scrum, and Waterfall methodologies with expertise in Lean Six Sigma methods and ensuring that appropriate resources are engaged with precise skills
- Expert in analysis, design, development and implementation of Data Lake, Data Warehouse, and Data Marts with Data Quality
- Articulate communicator and a team manager with efficient decision-making, problem-solving and team management skills
- Proficient in Big Data, Cloud Technologies, SAP, Web Technologies, Mobile App Developments - Android/IOS, Java - Spring, Spring Boot, .Net, DB - MDM, Data Warehousing, ETL, SQL Loader, Microservices, Python, Data Science and Data Governance

- A technical wizard in Snowflake, Data Lake, Information Security, Data & IT Governance, Audit Standards and Forensic Processes, Meta & Master Data Management, Data Modeling, Data Architect, Solution Architect
- Remarkable achievement of maintaining a CSS level of above six on a scale of one to seven for three consecutive years
- Profound expertise in ensuring compliance with industry regulations, data governance, security standards, and best practices
- Experienced in fast paced, challenging environments.
- Good understanding to the technical application security, compliance and audit requirements.
- Hands-on experience in implementing complex projects/programs.
- Experience in coaching and coordinating agile delivery squads to deliver solutions as efficiently as possible.
- Ability to work with business stakeholders to ensure requirements are delivered and to ensure customer satisfaction.
- Hands on experience as Project Manager - Ability to manage more than one project at a time. Working with WFM (Work Force Management), TA (Talent Acquisition), VM (Vendor Management) team to fulfil the resource requirement and staffing demands
- Identify the resource requirement for projects under various programs and portfolio requirement to set up the project team to start the projects
- Leading, mentoring, and managing a diverse team of project management teams, pool of tech, non-tech professionals with various skillsets on a fostering a collaborative and high-performance work environment
- Create and maintain the PMP (project management plan) and other required process for example (Delivery Health Assessment, Senior Management Review, PWPA (Project work performance audit)) other process to monitor and control the project, program and portfolio
- Develop and optimize the processes to enhance efficiency, responsiveness, and the overall customer experience
- Defining and tracking KPIs for the team, regularly reviewing and taking action to meet or exceed performance goals
- Implementing quality assurance measures to monitor and improve the quality of customer interactions and issue resolution
- Ensuring compliance with industry regulations, data security standards, and best practices
- Performing feasibility study, sizing, scaling and implementing strategic plan for implementing changes
- Ownership on driving through proposal submission to bidding and getting signed with MSA and SOW's by coordinating various teams such as financial, legal and other technology teams etc
- Managing and Identifying risks during the various lifecycle of different engagements, programs, projects and planning for the mitigation or the corrective actions
- Responsible for assuring Revenue, Margin, ACM, PCM and PAT for the portfolio programs
- Financial management and tracking contractual commitments across programs and projects for portfolio programs
- Work with project teams to prepare and improve programs / projects, SLAs / KPIs, reports / dashboards
- Monitor SLAs/KPIs performance across programs / projects and inform senior leadership
- Drive and monitor account improvement / margin improvement initiatives across programs and projects
- Conducted feasibility studies, sized, scaled and implemented strategic plans for the implementation of changes
- Acknowledged the risks, mitigated the risks, forecasted solutions on a requirement basis and resolved the issues
- Recommended business and information integration strategies to the management
- Exceeded the client's expectations, ensured customer success and enhanced the business with new opportunities
- Evaluated and approved architectural changes for the implementation of controls
- Classified and handled the risks in various phases of the lifecycle of various engagements, programs, and projects and ideated the mitigation and corrective actions
- Assured that the team remains engaged/motivated toward the reputation of the organization in adherence to organizational policies and procedures
- Administered multiple projects in a row and multi-folded with various accounts in diverse technology-driven programs and projects in multiple domains
- Executed development, support, migration, implementation, product development, customer projects and testing projects
- Handled portfolio programs and ensured the revenue, margin, ACM, PCM and PAT
- Supervised finances and monitored the contractual commitments across the programs/projects for portfolio programs
- Associated with project teams and enhanced the programs/projects, SLAs, KPIs, reports and dashboards
- Tracked SLAs and KPIs performance across the programs/projects and communicated the details to senior leadership
- Monitored and applied account enhancement/margin enhancement initiatives across the programs/projects
- Enhanced the facility by developing ODC for delivery teams and business teams to associate and ensure scheduled delivery with high quality to enhance the business
- Resolved extreme architectural issues by identifying tools and techniques of a particular product or service as an enterprise architect
- Collaborated with architect team members, business teams, solutions teams, data team, infra team, cloud team and implemented the architectural modifications

- Created, developed and maintained enterprise architecture for various demands in the organization
- Participated and made recommendations in the development of architecture blueprints for related systems
- Designed/delivered architecture for products/projects and managed architecture strategy as a member of the architect review board and change review board.
- Contributed and made recommendations in the design and implementation of standards, tools and methodologies
- Involved in the design, coordination and maintenance of architectural models
- Developed applications wroted 1000+ programs using various tools and techniques
- Experienced and Oracle Certified Professional & Expert in SQL, PLSQL, DBA, Performance Tuning
- Experienced in MDM Meta and Master Data Management, Data Architect, Data Governance (GDPR certified on Data Governance), Data Security, Data Modelling, Data Warehouse, Data Migration etc
- Managed technologies such as big data, Cloud Technologies, SAP, Web technologies (Websites), Mobile App Developments (Android, IOS), Java Family (Spring, Spring Boot, etc), .Net family, DB family (MDM, Data Warehousing), ETL, SQL Loader, Micro services, Python, data science, data governance etc

SKILLS

- Project Management
- Product Management
- Program Management
- Portfolio Management
- Digital Transformation
- Data Analysis and Security
- Technical Project Management
- Customer Success
- Account Management
- Delivery Management
- Meta Data Management
- Master Data Management
- Data Quality Management
- Front-end Application Development
- Data Privacy
- Data Modelling
- Data Governance
- Data Architecture
- Data Management
- Solution Architecture
- Data Integration and Solutions

TECHNICAL SKILLS

Cloud Platform	: AWS, Azure Data, Azure, IAM, Snow Flake
Programming Languages/Web	: SQL, PLSQL, Advanced PLSQL, Java, Hibernate, Spring, Rest API, Python
Front End Application	: Oracle Forms and Reports (6i, 9i & 10g), Java, Spring, Hibernate, .Net Family
Operating System	: Windows Family, Unix & Linux Family
DB Versions	: Oracle 8, 8i, 9i, 10g, 12c, mongo, sql server 2005, DB2 9.1, Hive 2.x, Postgresql
DB Tools	: SQL Developer, PLSQL Developer, SQL Tools, TOAD, DB Viewer
Reporting Tool	: Business Objects, BOXI R2, Crystal reports XI, Micro strategy11, Qlikview11
Data /Migration /Integration	: Talend, Abinitio, Informatica (V9), Informatica 10.2 - Big Data Management
Source Control Tools	: Clear Case, MS-Visual Source Safe, SVN, Stash, GIT, GIT Lab
UNIX Tools	: SSH, Secure FX, Secure CRT
Quality Tools	: HPQC, QTP, ISTQB
Document Tracking System	: Lotus Notes, SharePoint, One Drive, Confluence
DevOps Tools	: Jenkins, Junit, Kubernetes, Docker, OpenShift
Management /Tracking Tools	: Maestro, Service Now, RLM, MPP, XPlanner, JIRA
Data Modelling /Architect Tools	: Erwin Evolve, Toad, ER/Studio
IDE /Build Tools	: Eclipse, Maven, Apache Camel
ETL Tool	: Informatica Power Center 7.x/8.x/9.x,10.x, DataStage 8.7

CERTIFICATIONS

Project Management Tools

- PMI Certified Project Management Professional
- Certified Agile Scrum Master
- Certification in Lean Six Sigma
- Certified Prince 2 Practitioner
- Certified in ITIL V3

Tools and Techniques

- Oracle Certified Professional and Expert in SQL, PLSQL, DBA, Forms and Reports
- TOGAF Certified Enterprise Architect Practitioner
- Sansbound Certification in MCSE, CCNA and CCNP
- MSME Certification in Hardware and Networking
- Certification in Performance Tuning from ISQL Global

- Certified in CISSP from Knowledge Academy, Udemy, LinkedIn
- Data Governance Certification in GDPR
- AWS Certified Solution Architect Associate.
- GenAI Foundation Certified by LTIMINDTREE

LinkedIn and Udemy Certifications

- IAM
- CISM
- DevOps
- Data Lake
- Data Governance
- Data Profiling
- AI Engineer
- Informatica Master
- Data Modeling using ERWIN
- Masters in Business Development
- Master in MDM
- Hibernet, Spinnakel, Apache Camel, Rest API,
- Building AI tools using Python
- CIPM (Certified Privacy Information Officer)
- Build AI Aptitude as an Aspiring Manager
- How to Boost Your Productivity with AI Tools
- Prompt Engineering for Generative AI
- Building A Generative AI Tech Strategy
- Masters in Snow Flake
- Generative AI and Tools
- Corporate Communications
- Information Security
- Data Ethics
- Data Analysis
- Generative AI Developer
- DevOps (CI/CD)
- Program & Portfolio Management
- SaaS Architect & Business
- High Impact IT Leader
- RabbitMQ, Openshift for Developers, Spring & Spring Boot
- Build LLM, GPT using Python
- Azure Data Factory, Azure Solution Architect Expert
- How to Research and Write Using Generative AI Tools
- Applying Generative AI as a Business Professional
- Critical Thinking with Generative AI
- Azure Data Engineer
- Container Management
- Machine Learning
- Data Privacy
- CISSP
- Data Quality
- AWS IAM
- Merger & Acquisition for Investment Banking
- Informatica Data Director
- Docker, Kubernet, Kafka, GIT & GitHub
- Web Publication platform for Sparx Enterprise Architect
- Data Visulization
- Cloud Storage & Azure Data Engineer
- Amplify Your Critical Thinking with Generative AI
- Generative AI for Business Leaders
- Applying Generative AI as a Business Professional

CAREER TRAJECTORY

Organization	Designation	Duration
LTIMindtree, India	Director - Programs and Projects	Aug 2015 – Aug 2024
Volante Technologies India Pvt. Ltd., India	Project Manager	Jun 2020 - Jul 2021
AON Hewitt, India	Ind Developer Analyst II	Jun 2011 - Aug 2015
Nucleus Software Exports Ltd., India	System Analyst	Apr 2009 - Mar 2011
Third Binary Alternatives, India	Senior Software Engineer	Oct 2007 - Apr 2009
3i - Infotech Ltd., India	Consultant	Aug 2006 - Sep 2007

TRAINING ATTENDED

GenAI Foundation LTIMindtree – certified

Architectural Challenges and Solutions - LTIMindtree

- Attended sessions on AI courses, Azure Data Factory, Azure Synapsis and Azure Data

ACHIEVEMENTS

- Achieved Epic Squad Award at LTIMindtree - 2024
- Achieved Star Award from Shell Japan - 2022
- Achieved Gold Award for Client Value at AON Hewitt - 2013
- Achieved Best Performer Award at Nucleus Software Exports Ltd. - 2010

EDUCATION

- Executive Program in Leadership and Change Management from Indian Institute of Management, Trichy, India - 2022
- Post Graduate Diploma in Computer Applications from University of Madras – Chennai, India - 2012
- Master of Business Administration in International Business from Annamalai University – Chidamabaram, India - 2012
- Master of Computer Application from University of Madras – Chennai, India - 2008
- Bachelor of Science in Computer Science from Jawahar Science College from University of Madras – Neyvelli, India - 2003