DIANA NOVYTSKA

QA ANALYST

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+44 78 338 44 550

#### **PROFILE SUMMARY** -

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Highly organized and detail-oriented person with a proven track record in customer service. Possesses excellent problem-solving skills, quick learning abilities, and the capacity to manage multiple priorities effectively. Demonstrates a positive attitude and analytical mindset. Experienced in thriving under pressure within a fastpaced environment. – PROFESSIONAL SKILLS –

#### **Testing Skills:**

- Manual/Automation QA
- Black/Grey/Whitebox testing
- Web/Mobile testing
- Regression, Sanity, Smoke testing

Eborum, Willow Walk Shere,

Guildford, GU5 9HY,

United Kingdom

• Test design techniques

# **Test Documentation:**

- Test plan
- Test cases
- Checklists
- Bug reports

# **Process and Methodologies:**

- Knowledge of SDLC (Software Development Life) Cycle)
- STLC (Software Testing Life Cycle)
- Bug life cycle
- Waterfall model
- Agile concepts knowledge (Scrum, Kanban)
- Database and Query Language:
- SOL

#### Tools: Jira

- TestRail
- Git/Github
- Unix Terminal
- Postman
- DBeaver
- Android Studio

## Web Technologies:

- Understanding of Client-Server Architecture
- Chrome DevTools
- HTML/CSS
- XML
- JSON

# **Programming Languages:**

- JavaScript (basic knowledge)
- Python (basic knowledge)

## **Operating Systems:**

- Windows
- Linux
- macOS

#### WORK EXPERIENCE -

Software Engineer, Mate academy May 2023 – January 2024

Project: Joyn.de

- Creating permission table and Requirements Traceability Matrix
- Developing test cases using test design techniques
- Executing test cases in TestRail
- Reporting bugs into Jira
- Taking part in Sprint Planning meeting, Daily Scrum meetings, Sprint Retrospective
- Creating test report

Project: Sleep Booster, Shotlight [Mobile testing]

- Developing and executing Test Cases
- Testing with Android Studio, Genymotion
- Reporting bugs into JIRA

# **Project: Conduit**

- Requirements reviewing with Product Owner (Story refinement)
- Developing Decomposition
- Developing and executing Test Cases in TestRail
- Reporting bugs into JIRA

Project: JPetStore Demo

- Developing and executing Test Cases
- Reporting bugs

# Pastry Chef at Kinghams Restaurant , Shere, United Kingdom

October 2022 – January 2024

## Private Maths tutor, Kiev, Ukraine

September 2017- May 2023

• created study guides and plans for student exam preparation based on self-designed practice tests and curricula;

• explained math concepts in a caring and encouraging environment to help students thrive and learn; verified completed tasks.

# Digital Manager at ALFA-BANK , Kiev , Ukraine

June 2018 – February 2020

- Work with a database (consultations and sale of company services):
- conclusion of agreements with clients keeping short reports in EXCEL
- engaging with the CRM system on a regular basis

#### - EDUCATION ------

BA in Law, Taras Shevchenko National University , Kiev
September 2018 – May 2022 (Graduated with Honours)
BA in International Economics , National Trade and Economic University, Kiev
September 2019 – December 2021 (Graduated with Honours)
BA in Linguistics, National Pedagogical Dragomanov University, Kyiv
September 2017 – May 2021
National aerospace lyceum with a mathematical and physics focus, Kyiv
September 2013 - May 2017

– LANGUAGES ———

English - Advanced Ukrainian - Native Russian- Native Polish – Basic

- CERTIFICATES -

ISTQB Foundation Level Certification 2022 Quality Assurance (QA) & Quality Management Diploma