MOHAMED SHAFITH K

Mob Number: 971 555231518
Email ID: shafith66@gmail.com

Career Objectives

To keep myself up to date with emerging technologies and processes with the intention to find employment in a respect concern and providing value addition for the growth of the organization and my career

Key Skills and Competencies

- Proficient in providing technical support for various software applications.
- Skilled in analyzing and identifying technical issues quickly and efficiently.
- Strong background in providing desktop support to ensure smooth operations.
- Proficient in data recovery techniques, ensuring data integrity and retrieval.
- Capable of diagnosing software-related problems and providing effective solutions.

Experience Summary:

IT SPECAILIST

NEAM ELECTRONIC MARKETING COMPANY LLC, OMAN.
(OCT 2021 – OCT 2022)

Role & Responsibilities:

- Provide comprehensive technical support to end-users, resolving hardware and software issues promptly.
- Manage and maintain network configurations, including routers, switches, and firewalls.
- Implement and enforce security protocols, safeguarding systems and data from threats.
- Expertise in installing, configuring, and updating software applications across the organization
- Diagnose and resolve complex technical problems efficiently to minimize downtime.
- Proficient in system administration tasks, ensuring the smooth operation of servers and network infrastructure.
- Collaborate with IT vendors to procure hardware, software, and services, negotiating cost-effective solutions.
- Maintain comprehensive documentation of IT processes, configurations, and troubleshooting procedures.
- Manage user accounts, permissions, and access controls to protect sensitive data.

Academic Qualification:

- Bachelor of **Information Technology** secured 1st class - **Aalim Muhammad Salegh College of Engineering** – 2017-2021.
- Java Full Stack Professional - **Capgemini Certified – 2022.**
- Python Programming – **GUVI – 2023.**

Computer Proficiency:

- Internet Applications.
- Social Media.
- Email Communication.
- Tele Communication.
- Designing.

Academic Project:

- **BIG DATA ANALYTICS**
  G-STAT INFORMATIC ANALYTIC TOOLS

  - ✓ The project deals with the collection of the placement details of educational institution and analysis are done sing the big data analytics tools and techniques. The percentage of placed students along with their package details are stored using Apache H base and Apache spark for further analysis.

  - ✓ Apache Zeppelin is used for visualization.

Workshop:

- **ALT SCENE – Chennai.**
  Python programming course at ALT SCENE, where I am gained comprehensive knowledge and practical experience in Python, a versatile and widely-used programming language. The course covers fundamental concepts, data structures, and problem-solving techniques, allowing me to build a strong foundation in software development.

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Area of interest:

- ✓ Web Developer
- ✓ UI/UX Designer
- ✓ Desktop Support
- ✓ Networking

Personal details:

Date of Birth	:	5th July – 2000
Nationality	:	Indian
Religion	:	Islam
Marital Status	:	Single
Languages known	:	English, Malayalam and Tamil
Passport #	:	U0003195
Date of expiry	:	24th Oct - 2029
Visa status	:	Visit Visa (Valid till 5th DEC)