

TECH SKILLS PROFILE

- I embarked on an exciting web development journey by creating captivating websites using **HTML/CSS**. Eager to expand my horizons, I delved into **Python** and brought my imagination to life through game development. Fueled by enthusiasm, I'm passionately exploring **Python's** data analysis capabilities. Additionally, I proudly excel in **Word, PowerPoint, and Outlook**, and I'm thrilled to have embarked on a dynamic course to unlock the full potential of **Excel**.

WORK EXPERIENCE

Sunnah Honey

2021 – 2022

Manager/assisted in web development and data analytics

- Managed an online store that sells premium-branded honey
- Researched data to find the best products and opportunities to expand the business
- Managed Social media, ran marketing campaigns and communicated with customers/suppliers to deal with any queries or disputes
- Helped create the websites so it was easier to use and more aesthetically pleasing (Sales from the website increased by **50%**)

The Hygge Store

2020 – 2021

Sales and Marketing

- I implemented strategic sales and marketing plans, targeting audiences and expanding brand awareness
- I generated leads, fostered customer relationships, and ensured brand loyalty (retained **55%** of first-time buyers)
- With persuasive communication skills, I excelled in product pitches and negotiations

Sasse LTD

2022 – 2023

Team leader/Bus caretaker

- Overlooked a team of cleaners, and had a success rate of **100%** in ensuring daily goals were met and up to high standards
- Acted as a role model to newcomers and set the standard of cleaning that they should follow

Achievers for Life

2020 – 2020

Receptionist/Customer service

- Effectively engaged with customers through multiple communication channels, addressed inquiries, suggested suitable products/services, resolved complaints promptly, and ensured high customer satisfaction

Volunteer

2018 – 2020

Special needs tutor

- I planned lessons and goals for each student, provided a multitude of resources, did regular check-ins and adapted my teaching to fit the needs of my students (increased students' grades by at least **10%**)

EDUCATION

A-level's: 2020-2022

9 GCSE'S: 2015-2020

Chemistry – B, Maths – C, Biology – C

Math – 8, Physics – 7, Biology – 7, Chemistry – 7,
English – 5, Geography – 6 ...