

Spots App Guideline

Objective:

The objective of the project is to develop an English language React Native iOS and Android application for a listing directory based in Kuwait. Users will be able to browse, search and interact with listings. Users will also be able to make a reservation with a listing inside the app. Main goal is to provide a clean, smooth and easy to use business directory similar to Yelp and Opentable.

1) Splashscreen

-Create Animation for spots app intro

2) Sign up screen

-Use Phone number to sign up/login or continue with email or google.

-Verification code - Link will be sent to user number/email.

-After verification will be asked enter Name and birthday (optional)

-x icon on top left to continue without signing in.

-do not need account to explore app

-Guest User

- To give review, reserve and to save listings ,user will have to login/signup

-If users are already logged in they

will be directed to the dashboard after the splash screen

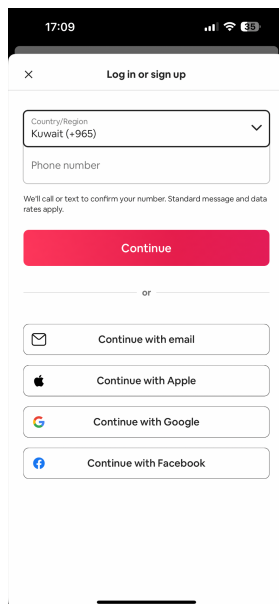


Fig 1

3)Homepage

-At the very top search bar to search a listing.

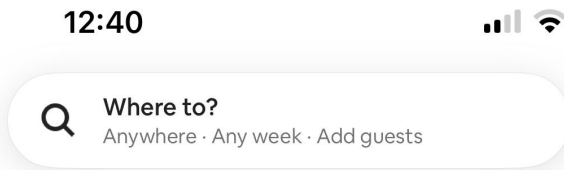


Fig 2

-Next to the search bar will be the profile icon, when clicked will take you to profile section

-Below will be a banner slideshow.

-Below banner will be icons for different types of Parent categories such as (Restaurants,Cafes, Clinics, Salons, Garage.)

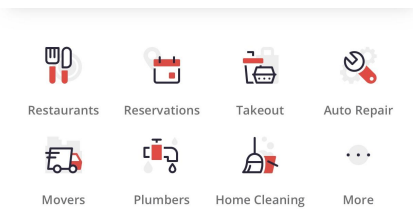


Fig 3

-Below will be lists such as new to spots, popular spots near you, outdoor seating etc.

-listings will be square icons arranged horizontally.

-When search bar clicked will show Search Bar, Parent Categories and Location (Cities)

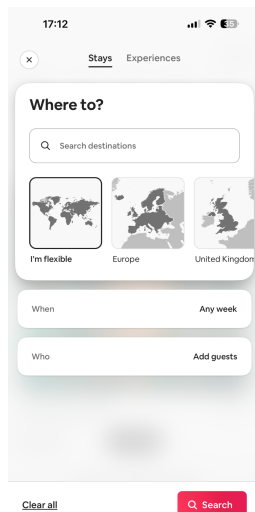


Fig 4

For info: Parent categories etc Restaurant its subcategory would be cuisine. Parent category Clinics sub category would be Beauty

4)Listing Page

- Name of business
- Slideshow of photos
- Rating average
- Category and cuisine (if applicable)
- Status - Open or close and listings timings
- Price symbol (if applicable)
- bio
- Option to save (Only for logged in user)
- Option to share
- location map with option to view map in google maps with directions
- Social media Option to call, visit website, instagram,
- Option to view menu
- Option to reserve (if applicable)
- Listing able to add dress code info if applicable
- Additional details which show what listing offers (Dine in, takeout, delivery, outdoor seating, indoor seating)
- Delivery Partners icon - Clicking on this the user will be redirected to the restaurant's profile page on the particular delivery application
- Option to rate and review listing with other users review and ratings visible and a an average score visible
- Option to thumbs up or down a user review
- Option for users to add photos to their reviews

5)Search Page

-Search at the very top.

-Below the search will be filters which will show:

- Reservations
- sort eg. highest rated, closest, open now
- Category
- Cuisine,
- City,
- Seating,
- Price, as dollar symbols from 1-3

-listings will appear in random vertical order with:

- photo to the left
- Business name, Rating below it, below rating will show price next to it city next to it open or close. Then below category with cuisine.

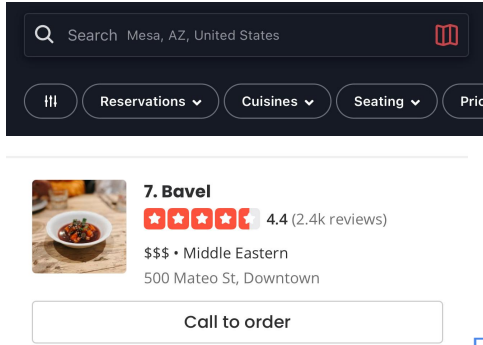


Fig 5

6) Saved Page (only for logged in users)

- able to create a category and assign it a name, then save a listing inside the categories.
- able to remove saved listings

7) Reservation Page

- 3 bars will appear upcoming, past and waitlist

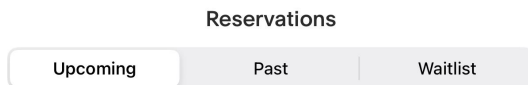


Fig 6

- below that will show the reservations/ waitlist made with the option to modify, cancel, get directions and call business.
- waitlist will show queue time and how many tables ahead and option to modify, cancel , get directions and call business.

8) Profile Page (for logged in users)

User will be able to view and edit their following profile details

- Upload Photograph
- First name
- Last name
- Email id
- Phone number

- shows number of reservations and reviews made
- ability to delete account
- logout
- on top right will show notification icon which will show notifications

9)Reservation

- Reserve Now button appears for a listing if applicable
- User will be able to choose party size, Date and Time and seating area

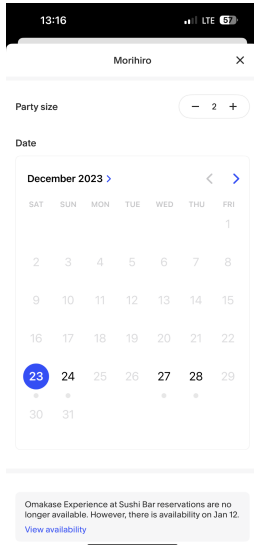


Fig 7

- If timing not available user can Request to join waitlist with que time visible (If business has enabled this through the reservation system)
- After selecting party size and date, the user will be asked if he agrees to receive text messages from the business(optional), thereafter he can confirm his reservation.

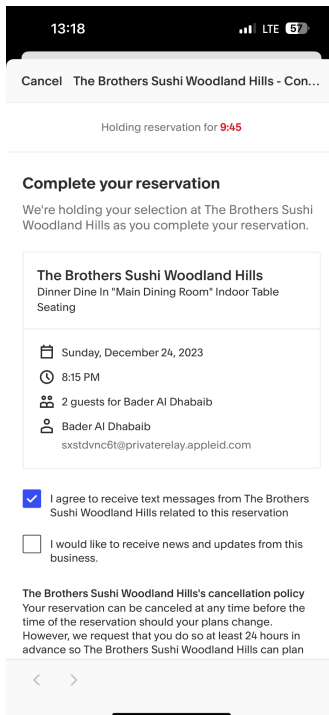


Fig 8

-Once reservation confirmed it will appear in his reservation tab.

Ads

1-Banner images

2-Pop up will appear when you first start application with explore button below

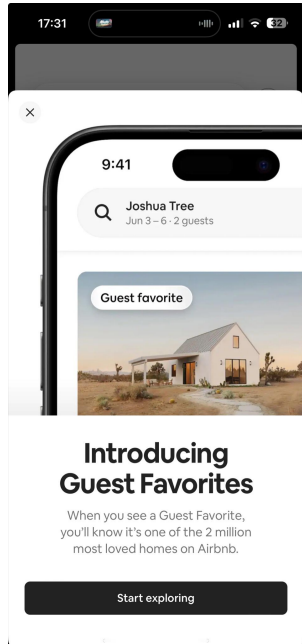


Fig 9

3-Top of search with sponsored emblem

Additional App Features:

- Push notification
- GPS Integration

- Fig 1 Airbnb
- Fig 2 Airbnb
- Fig 3 Yelp
- Fig 4 Airbnb
- Fig 5 Opentable
- Fig 6 Tock
- Fig 7 Tock
- Fig 8 Tock
- Fig 9 Airbnb

Admin Panel (Web Panel)

Login

- Email id
- Password
- Forgot password

Dashboard

- #Number of Listings
- #Number of Active listings
- #Number of Total users
- User and app analytics (Installs, Uninstalls, active users, Unique pageviews, traffic sources, Crash reports, conversion rate)

Manage City - List,view,add,edit,remove

- Admin will be able to view the list of all the cities
- Admin will be able to add a city
- Admin will be able to delete a city

Manage Parent category - List, view,add,edit,remove

- Admin will be able to view the list of all the categories
- Admin will be able to edit the category
- Admin will be able to delete the category
- Admin will be able to add a new category

Manage SubCategories - List,view,add,edit,remove

- Admin will be able to view the list of all the categories
- Admin will be able to edit the category
- Admin will be able to delete the category
- Admin will be able to add a new subcategory

Manage Listings - List, view,add,edit,remove

- Admin will be able to view the list of all the listing
- Admin will be able to edit the details of a listing
- Admin will be able to delete any listed listing
- Admin will be able to add a new listing

Manage Users - List,view,add,edit,remove

- Admin will be able to view all the users
- Admin will be able to edit the details for any user
- Admin will be able to remove any user
- Admin will be able to add a new user

Manage Reviews and Ratings

- Admin will be able to view the reviews and ratings
- Admin will be able to add reviews and ratings
- Admin will be able to edit reviews and ratings
- Admin will be able to remove any reviews and ratings

Push Notification

- Admin will be able to send push notifications

Spots Reservation and CRM Software

Objective:

To develop an easy to use reservation and CRM software for business to use linked to Spots App.

1) Sign up

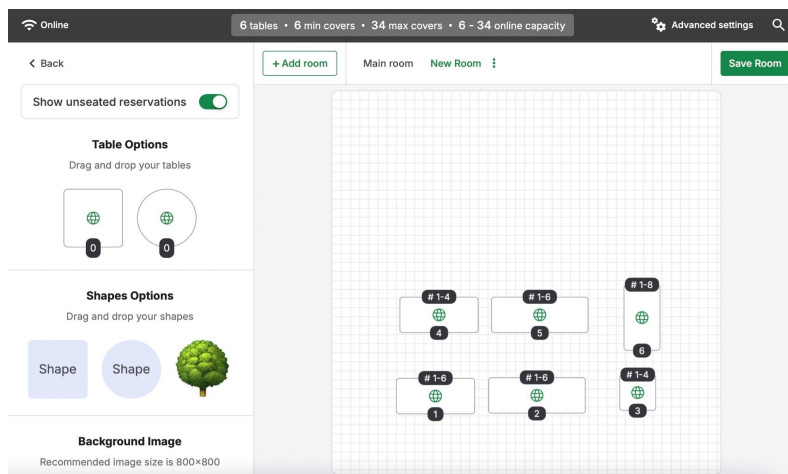
Create account using email

2) Setting up business

- Add business name
- Add business working hours and days

3) Creating a floor plan

- Able to create different rooms such as outdoor and indoor
- Able to place square or round tables on the floor plan
- Able to set a table allowable for online booking or not
- Able to set a number of seats a table covers eg. Table 5 seats 1-6 people
- Able to drag a table from the sidebar to the floor plan and place
- Able to fully customize the floor plan
- Different floor plan for different room
- Will show #tables and #occupancy for each room
- Will be able to set a table booking duration for each table
- User will be able to set a status for each table e.g Seated, Ordered, Paid
- Will show how long customer has been seated at the table

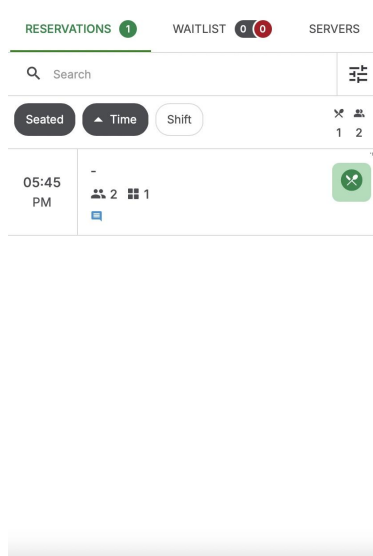


4)Reserve a table

- Users will be able to create a reservation directly on the system with the option to set it as a walkin or waitlist
- user can also assign a guest from the guestbook to this reservation
- If new guest can enter guest data (Name,Number,Email)
- user can add a note on the reservation
- Date, time and duration of the reservation
- user can have the option to send an auto reservation confirmed or waitlisted message average wait time.
- user can assign a table for the reservation

5)Reservations panel

- User can view all reservations made
- Will show time, name, party size, notes and status.
- user can select a date.
- user can assign status for each reservation as (Confirmed, Canceled, No Show, Finished)
- option to search for reservation using name or number
- will show icon indicating is reservation was made using web, Spots App or Inhouse



-If reservation is clicked will show reservation details

- Name
- Guest Details (Name, Number,Email)
- How many times guest has visited, canceled and no showed
- Reservation details
- Option to send him a SMS message
- Reservation Notes

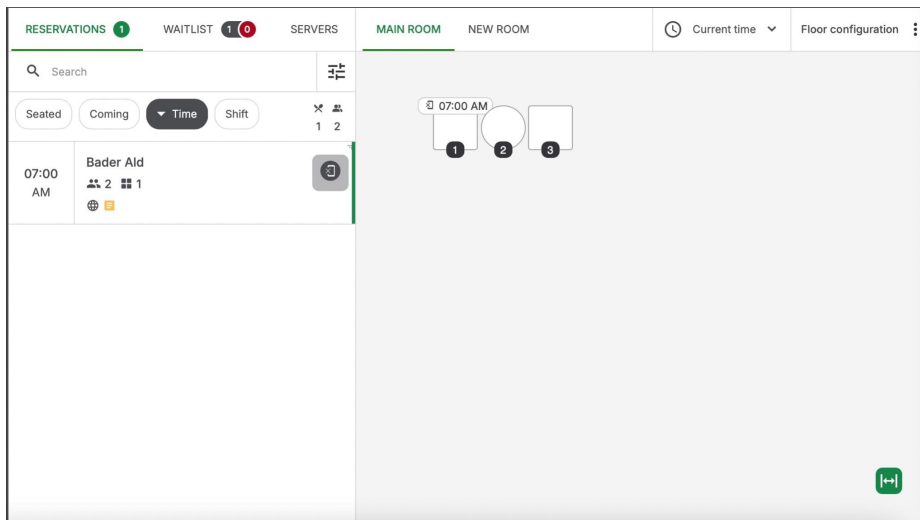
- Option to modify and cancel the reservation
- Waitlist section will show the same as reservation section with a status icon as waitlisted

6) Waitlist panel

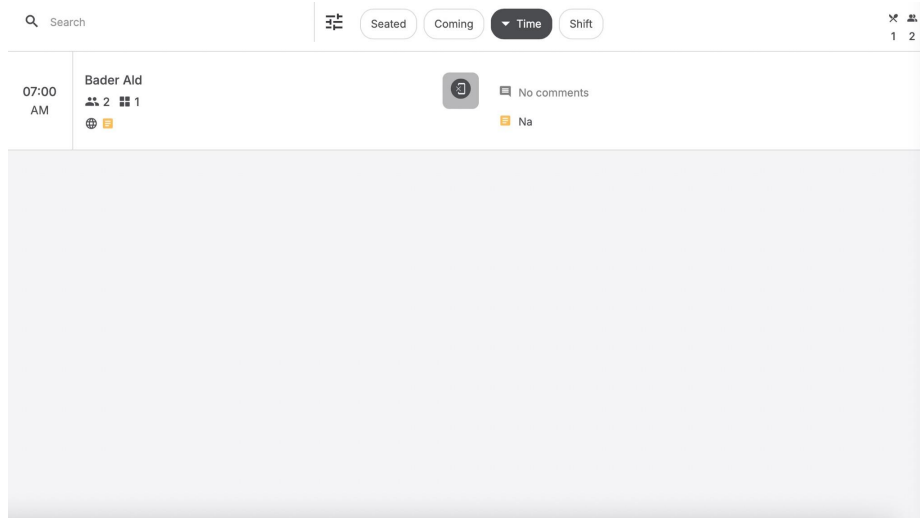
- User can view all waitlisted customers
- Will show name, party size, notes and status.
- user can assign status for each waitlisted customer as (Canceled, No Show, Finished)
- option to search for waitlist customer using name or number
- will show icon indicating is reservation was made using web, Spots App or Inhouse
- If waitlisted customer is clicked will show customer details
 - Name
 - Guest Details (Name, Number,Email)
 - How many times guest has visited, canceled and no showed
 - Option to send him a SMS message
 - Notes

7)View Panel

- User can view his tables as floor plan



- User can view his tables as list view



8)Guest List

-User will be able to view all his guest history

-Each guest will have his on profile which will show:

- Name, Number and email
- Photo
- Personal Info such as Gender, Birthday
- How many times guest has visited, canceled and no showed the business
- How much guest has spent at business
- Any notes
- Reservation history (all guests past reservations with date,time and table assigned, and how much spent for that reservation)

9)Messaging

-User can send sms message to customers

10)Analytics

-For analytics can select daily, monthly,yearly or user defined period

-How many people sat

-Reservation Section

- Total Reservations compared to how many covered
- Channel of reservation (If made online or in house)
- Reservation Status (Materialized, Canceled, No show)
- All reservations made with details (Guest,Date,Party size Spent)
- Busiest Period

-Waitlist Report Section

- Total waitlist compared to how many covered
- Channel of waitlist (If made online or in house)
- Waitlist average queue
- Busiest period

11)Account Management

User will be able to view and edit their following details

- Business name
- Timings
- Business number
- Business email
- Business website
- Time zone
- Add and modify users who can access the system

12)Support

-User can contact our support team through calling, whatsapp or email

